



# 2024 Media Kit

**Please direct all media inquiries to**

**Jasmine Lawrence**

Media & Community Specialist

✉ [press@cayugacenters.org](mailto:press@cayugacenters.org)

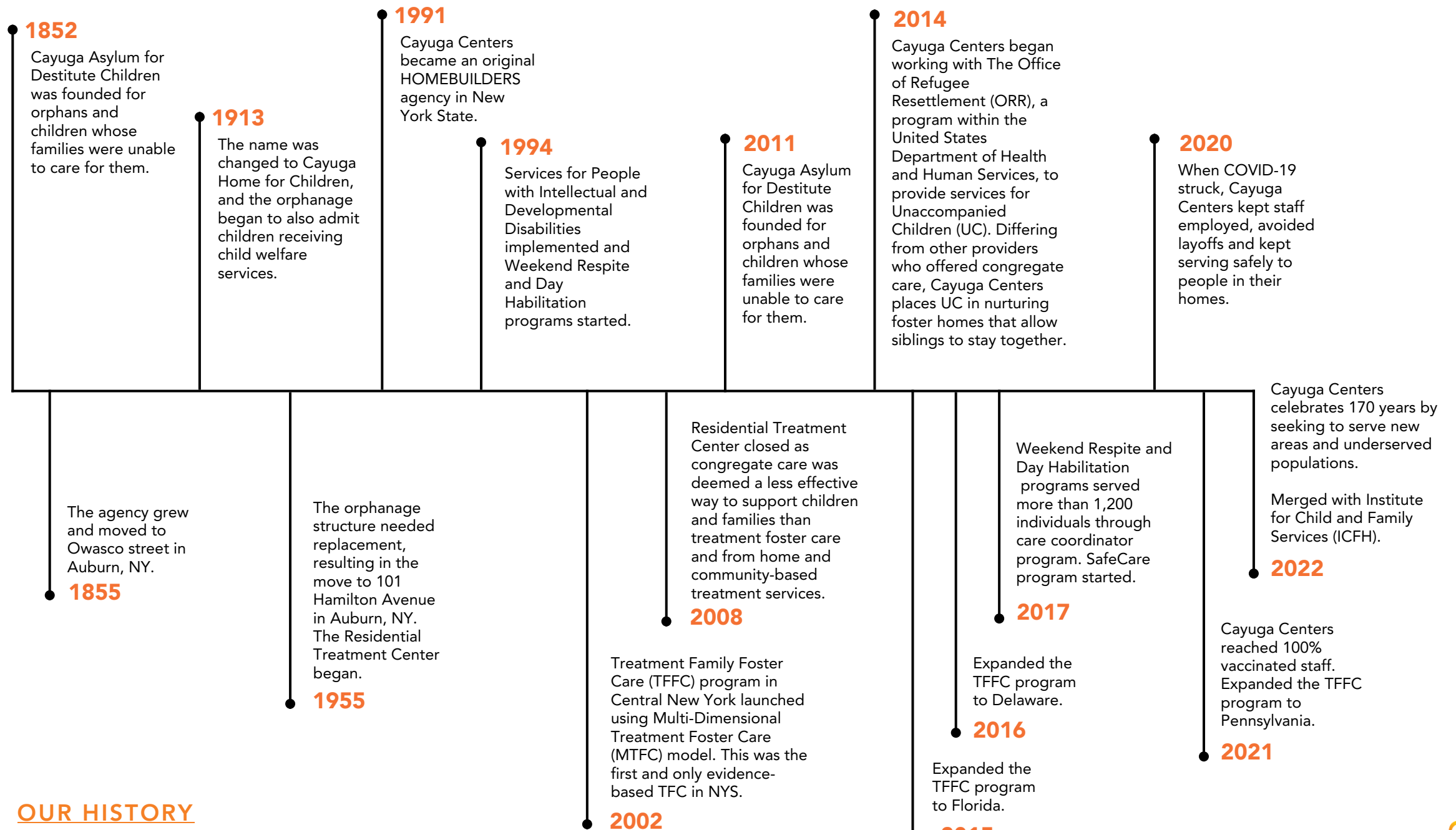
☎ Office: 800-421-2031 Ext. 1704

📱 Cell: 646-740-1899

# Our History

# Paving Our Way Through History

We are incredibly fortunate that our agency has been around for one hundred and seventy years, continuously paving the ways in serving children and families. We hope to continue for another hundred and seventy more and beyond.



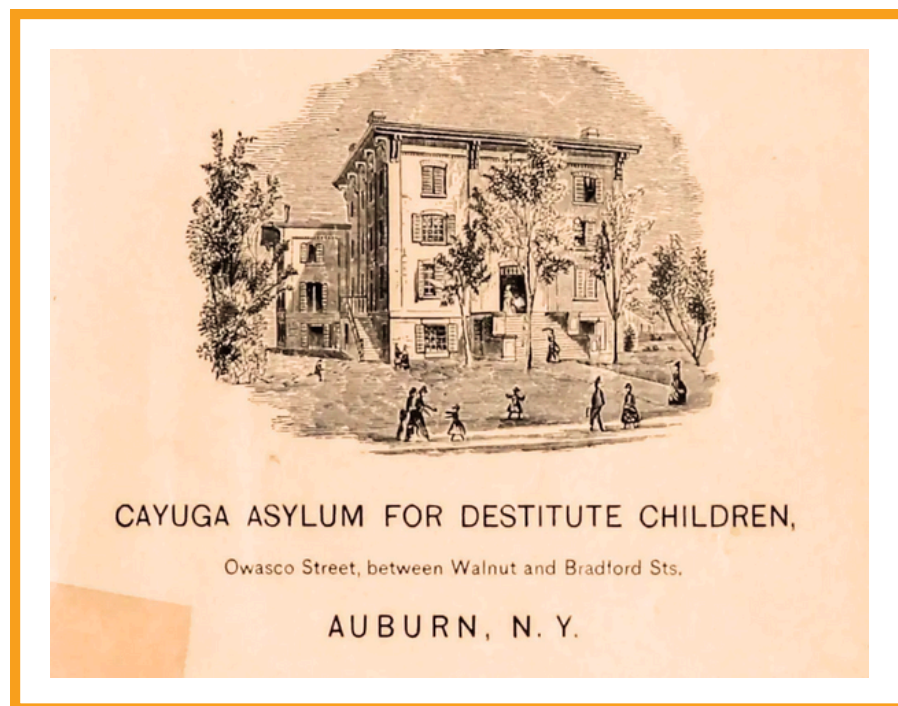
## OUR HISTORY

Click for an in-depth look at our history

# Our Story

## Making a difference in the lives of youth and their families

Cayuga Centers is a nationally accredited and awarded 501(c)(3) non-profit, human services agency headquartered in Auburn, NY. Founded in 1852, the agency has delivered quality services by following the agency's mission of helping individuals and families grow as independent, healthy and productive citizens through quality counseling, out-of-home care and support services. Cayuga Centers provides a continuum of support services nationally, with 22 locations across 8 states. The agency specializes in providing individualized, culturally appropriate and trauma-informed support to diverse populations. Cayuga Centers currently serves more than 10,000 individuals and families annually, in partnership with those it serves, government agencies and other service providers.



## Follow Us



[facebook.com/cayugacenters](https://facebook.com/cayugacenters)



[twitter.com/cayugacenters](https://twitter.com/cayugacenters)



[instagram.com/cayuga.centers](https://instagram.com/cayuga.centers)



[youtube.com/cayuga.centers](https://youtube.com/cayuga.centers)



[cayugacenters.org/newsletter-signup](https://cayugacenters.org/newsletter-signup)

# Our Services



## Home & Community-Based Treatment and Supports

These programs use evidence-based data to improve services and keep families together. Cayuga Centers offers these programs in Upstate New York, Delaware, and Florida.

In the 2023-2024 fiscal year, 5,962 families received support from Cayuga Centers' community-based intervention programs.



## Onsite Programs

Our on-site programs promote growth and independence for individuals with diverse needs. These programs include the Youth and Family Resource Center and programs serving individuals with Intellectual and/or Developmental Disabilities (I/DD).

The Youth and Family Resource Center provides short-term stays to support youth with social and life skills while connecting families to community resources. For I/DD populations, we offer engaging after-school, evening, and weekend Respite Programs. We also offer community habilitation programs and supportive housing.



## Treatment Family Foster Care

These programs are a research-informed, multi-tiered team approach to rebuilding family relationships. They support the diverse needs of the youth and families Cayuga Centers serves in each location.

Each youth is carefully matched to foster parents, and the treatment team develops a treatment plan specific to their individual needs.



## Unaccompanied Migrant Children

Thousands of displaced children enter the United States each year, traveling thousands of miles without a parent or guardian. They are fleeing extreme poverty, violence, drug-related gang activity, sexual exploitation, and trafficking. Upon arrival, they are detained and, according to immigration law, must be placed with a federally funded agency that will provide short-term care while they transition to placement with family or other sponsors. Cayuga Centers offers transitional and long-term foster care, home study, and post-release services to this population.

## FULL CONTINUUM OF SERVICES

[Click for an in-depth look at our full scope of services](#)

# Our Leadership



**Edward Myers Hayes**

he/him/his

**President and CEO**

Since his start in 1995, Hayes has grown Cayuga Centers from a limited program agency serving only Cayuga County to a multi-service provider operating throughout New York state, moving into Florida, Pennsylvania and Delaware. He is a prime mover in the growth of evidence-based practice. A frequent conference speaker and organizer for the initial Global Implementation Conference, he was a co-founder and the first President of Advancing Evidence-Based Practice. Hayes is a past member of New York State's Family and Children's Services Board and has a Master's in Public Administration from Russell Sage.

#### **Expert on:**

- Leadership & Staff Development
- Child Welfare/Behavioral Health
- Organizational Design & Development
- Evidence-Based Practice



**Lorraine Sánchez**

she/her/hers

**Associate CEO**

Lorraine currently oversees the agency expansion of foster care and child welfare services, several support departments, and our strategic initiatives. Prior, she has held several positions, contributing to the agency's continued growth.

A South Bronx native, Lorraine grew up in the same neighborhood the organization established its New York City roots in 2011. A proud product of the City of New York's public school system and a first-generation student, Lorraine graduated with majors in English & Textual Studies and Women's & Gender Studies from Syracuse University.

#### **Expert on:**

- Foster Care and Child Welfare Programs
- Program Design & Implementation
- Operational Strategy & Management
- Unaccompanied Children Programs

# Our Impact

## 2023-2024

 **173**  
YEARS OF SERVICE

 **22**  
LOCATIONS IN 8 STATES

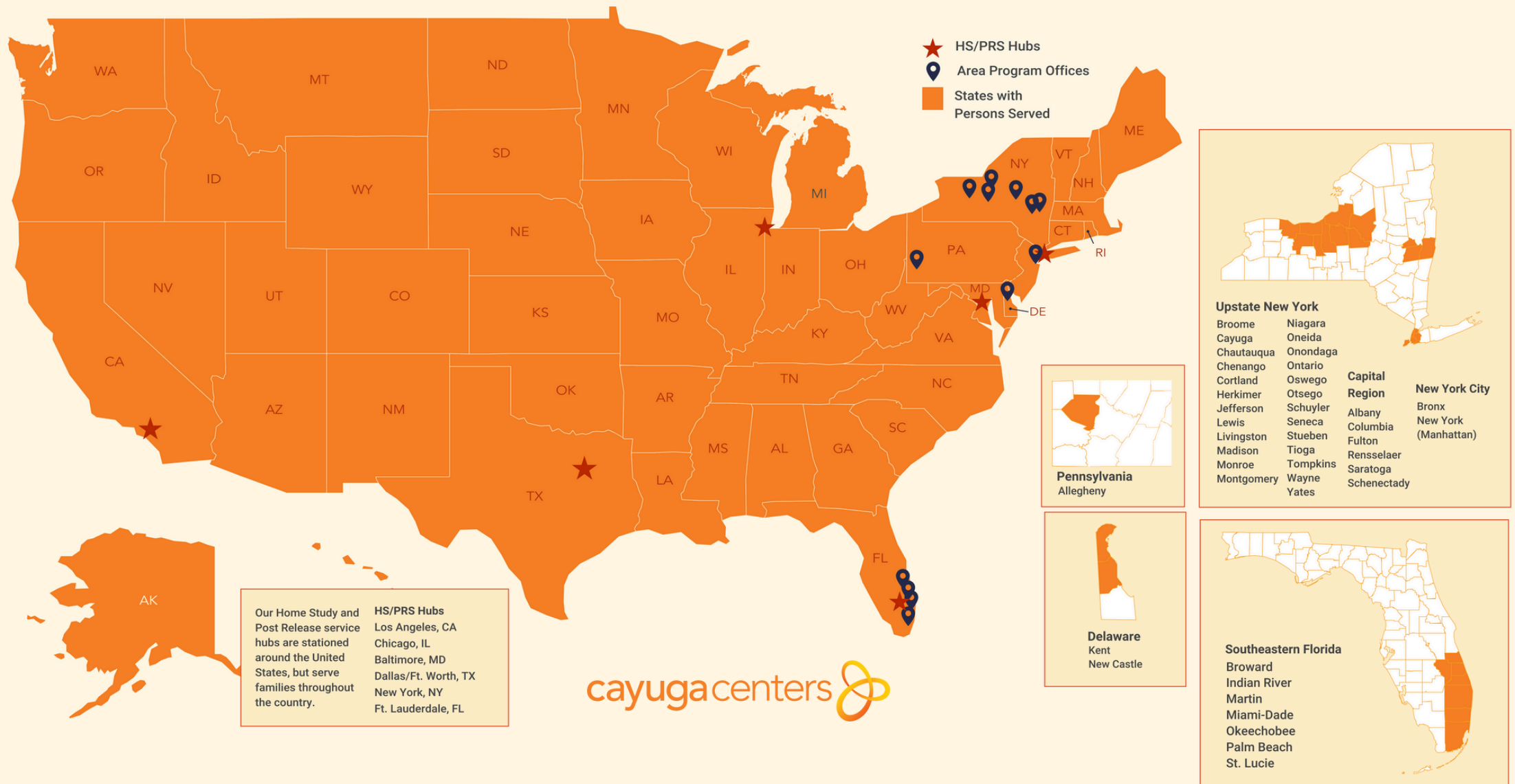
 **48**  
COUNTIES SERVED

 **41**  
PROGRAMS

 **17K**  
YOUTH AND FAMILIES SERVED

## Youth, Individuals, Families Served (per program)

Nationally	Florida		Delaware	Upstate New York		New York City		
<b>386</b> UC Home Study	<b>76</b> Palm Beach Treatment Family Foster Care	<b>33</b> Treasure Coast Treatment Family Foster Care	<b>18</b> Delaware Treatment Family Foster Care	<b>405</b> Preventive Case Planning	<b>86</b> Treatment Family Foster Care	<b>131</b> Enhanced Family Foster Care	<b>43</b> UC Long Term Foster Care	<b>4,984</b> UC Transitional Foster Care
<b>4,638</b> UC Post Release Services	<b>56</b> Broward Treatment Family Foster Care	<b>3,882</b> Home-Community Based Treatment and Supports	<b>58</b> Home-Community Based Treatment and Supports	<b>263</b> On-Site Programs	<b>2,022</b> Home-Community Based Treatment and Supports	<b>27</b> Treatment Family Foster Care	<b>12</b> Community Aftercare Service	<b>1</b> Community Aftercare & Stabilization



# Cayuga Centers Testimonials



**Jen & Jay**  
Cayuga Centers  
Foster Parents

"We haven't gone at this alone. There have been resources. Cayuga Centers has built a tremendous bridge around us for anything we need. At the end of the day we've had our kids for a year and we wouldn't change a thing."



**Kwame Miller**  
Single Foster  
Parent Dad

"The Cayuga Centers team has been great! They are concerned about all of our needs. I get calls twice a day from them making sure that we are okay. Whatever we need, they're there. Fortunately, we do not need anything right now."



**Lorraine Sánchez**  
Associate CEO

"Our treatment foster care programs embody our agency mission through the work and dedication that our staff have to see our families thrive. Our staff engage with our youth continuously to ensure they feel supported by a team who wants to see them successful and stable. Every youth and family we serve is valuable and we will always work towards their goals and best interests."

## Media Assets



[Logos](#)



[Videos](#)



[Images](#)



[Annual Report](#)

Cayuga Centers is nationally accredited by the Council on Accreditation (COA) and has been accredited since 1998. Organizations pursue accreditation to demonstrate the implementation of best practice standards in the field of human services. COA evaluated all aspects of Cayuga Centers' programs, services, management, and administration and affirmed that we have implemented best practices throughout our organization.

