

Children's Health Home Care Management



Welcome to Cayuga Centers Care Management

Do you know a child with untreated physical or behavioral health issues? Or a child who bounces from doctor to doctor? Perhaps a child whose family needs help navigating and coordinating the many services needed? Cayuga Centers Children's Health Home Care Management (CHHCM) is here to help.

Cayuga Centers CHHCM is available at no cost to Medicaid eligible children and adolescents from birth until the age of 21. The goal of the program is to assist families, prevent emergency room visits and hospitalizations, and improve school attendance.

Services offered include:

- A strong partnership between families and a designated Care Manager to address medical, mental and social health conditions
- Coordination of service needs for complex situations such as severe medical cases, cases involving both physical and behavioral health needs, and cases where parents/families may also need services
- Development of a service plan with input from individuals, families, and service providers
- Assistance with transportation needs
- Availability of 24/7 on-call for crises

Eligibility Requirements

NYS Department of Health (DOH) has established the following criteria for eligibility for Medicaid active children/youth, aged 0 – 21:

- Two or more chronic conditions (i.e. asthma, diabetes)

Or any one of the following:

- HIV/AIDS
- Serious Emotional Disturbance (SED)
- Complex Trauma
- ADHD for children who have, within the past three years, utilized psychiatric inpatient, residential or day treatment, community residence, mental health HCBS & OCFS B2H Waiver, or OMH targeted case management

Who can refer?

- Parents
- Teachers/School Counselors
- County Case Workers
- Personnel from other service providers
- Anyone who thinks a child and their family may need assistance

Care Managers will assist in the referral and application process.

Cayuga Centers CHHCM is available in the following counties:

Albany, Cayuga, Columbia, Cortland, Fulton, Greene, Herkimer, Madison, Monroe, Montgomery, Oneida, Onondaga, Ontario, Oswego, Rensselaer, Saratoga, Schenectady, Seneca, Wayne, and Yates counties.

To find out more about Cayuga Centers CHHCM or to make a referral for enrollment, contact:

childrenshealthhomes@cayugacenters.org