



2023 Media Kit

Please direct all media inquiries to

Jasmine Lawrence
Media & Community Specialist

✉ press@cayugacenters.org

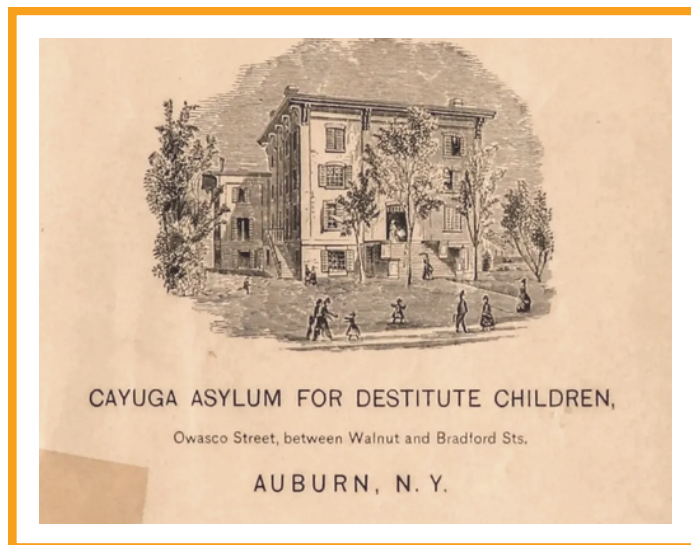
☎ Office: 800-421-2031 Ext. 1704

📱 Cell: 646-740-1899

Our Story

Making a difference in the lives of youth and their families

Cayuga Centers is a nationally accredited and awarded 501(c)(3) non-profit, human services agency headquartered in Auburn, NY. Founded in 1852, the agency has delivered quality services by following the agency's mission of helping individuals and families grow as independent, healthy and productive citizens through quality counseling, out-of-home care and support services. Cayuga Centers provides a continuum of support services in Delaware, Florida, Pennsylvania and more than 30 counties throughout the State of New York. The agency specializes in providing individualized, culturally appropriate and trauma-informed support to diverse populations. Cayuga Centers currently serves more than 10,000 individuals and families annually, in partnership with those it serves, government agencies and other service providers.



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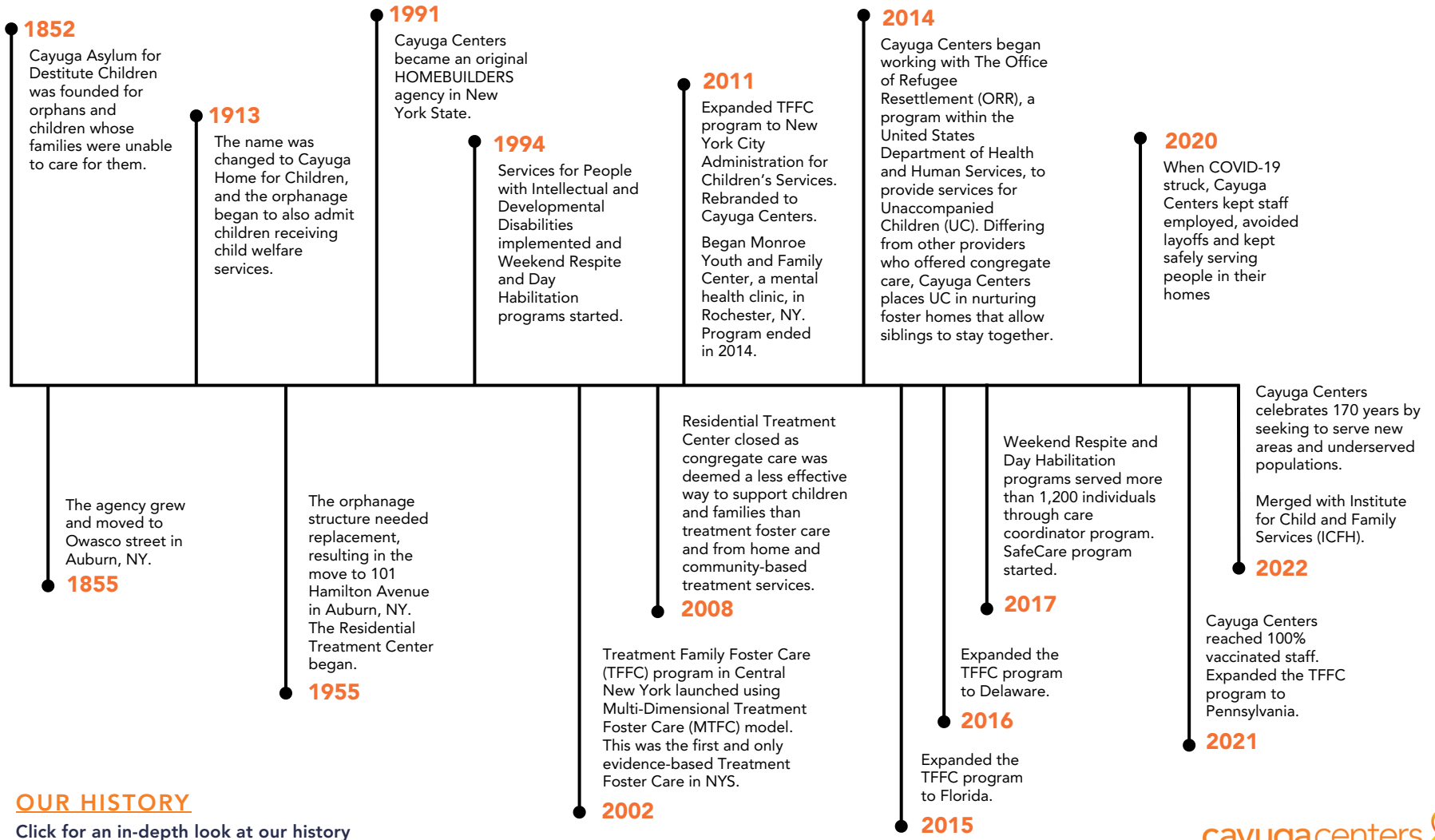


cayugacenters.org/newsletter-signup

Our History

Paving Our Way Through History

We are incredibly fortunate that our agency has been around since 1852, continuously paving new ways in serving children and families. We hope to continue for another hundred and seventy more and beyond.



OUR HISTORY

[Click for an in-depth look at our history](#)

Our Services



Home & Community-Based Treatment and Supports

These programs use evidence-based data and meet children, youth and families where they are in their homes and communities. We partner with families to build on their strengths to keep families together. We offer a variety of behavioral, educational and therapeutic programs.

In the 2021-2022 fiscal year, 2,374 families received support from Cayuga Centers' community-based interventions programs.



Intellectual and/or Developmental Disability Support

We offer support programs for residents of all ages residing in Cayuga County and the surrounding areas. The aim is to meet individuals' goals in a safe and interactive environment, and give families and caregivers a much-needed break. We offer after school, evening and weekend respite services, day and community habilitation services programs, and supportive housing through our Spring Village Apartments.



Treatment Family Foster Care

These programs are a research-informed, multi-tiered team approach to rebuilding family relationships. They support the diverse needs of the youth and families Cayuga Centers serves in each location.

Each youth is carefully matched to foster parents, and the treatment team develops a treatment plan specific to their individual needs.



Unaccompanied Migrant Children

Thousands of displaced children enter the United States each year, traveling thousands of miles without a parent or guardian. They are fleeing extreme poverty, violence, drug-related gang activity, sexual exploitation, and trafficking. Upon arrival, they are detained and, according to immigration law, must be placed with a federally funded agency that will provide short-term care while they transition to placement with family or other sponsors. Cayuga Centers offers transitional and long-term foster care, home study, and post-release services to this population.

FULL CONTINUUM OF SERVICES

[Click for an in-depth look at our full scope of services](#)

Our Leadership



Edward Myers Hayes

he/him/his

**President and
Chief Executive Officer**

Since his start in 1995, Hayes has grown Cayuga Centers from a limited program agency serving only Cayuga County to a multi-service provider operating throughout New York state, moving into Florida, Pennsylvania and Delaware. He is a prime mover in the growth of evidence-based practice. A frequent conference speaker and organizer for the initial Global Implementation Conference, he was a co-founder and the first President of Advancing Evidence-Based Practice. Hayes is a past member of New York State's Family and Children's Services Board and has a Master's in Public Administration from Russell Sage.

Expert on:

- Leadership & Staff Development
- Child Welfare/Behavioral Health
- Organizational Design & Development
- Evidence-Based Practice



Dr. Ann Sheedy

she/her/hers

**Chief Operating Officer,
Upstate New York**

Ann oversees the Out-of-Home Care, Community-Based Interventions, and Services for People with Developmental Disabilities departments, as well as facilities operations. She began at the agency in 1991 when it was known as Cayuga Home for Children. With a Master's Degree in social work and a Ph.D. in Child and Family Studies from Syracuse University, Ann has held a faculty position in human services at Cazenovia College.

Expert on:

- Treatment Family Foster Care Programs
- Evidence-based Programs
- Home & Community-Based Interventions



Troy Brathwaite

he/him/his

**Chief Operating Officer
of Federal Programs**

Troy oversees federal contracts for Transitional Foster Care, Home Study, and Post Release Services for Unaccompanied Children. A social work professional for over 20 years, Troy's experience includes Stony Brook University Hospital and the City of New York. Troy grew up in Brooklyn and is a proud product of the City of New York public school system. He graduated from Stony Brook University with a Master's in Social Work.

Expert on:

- Unaccompanied Children Programs
- Operational Strategy
- Child Welfare Programs

Our Leadership



Elizabeth Palin
she/her/hers
Chief Financial Officer

Beth oversees the administrative functions at Cayuga Centers. This includes HR, Finance, Payroll, IT, CNY Maintenance, Managed Care, and the Safety-Risk Management Department. She joined Cayuga Centers as Chief Financial Officer in 2012. Beth received her Bachelor's Degree from SUNY Institute of Technology in Accounting and worked post-college in public accounting, obtaining her New York State Certified Public Accountancy license. She has a Master's degree in Business Administration from Hofstra University and is a member of The New York State Society of CPAs.

Expert on:

- Financial Services
- Support Department Management
- Staff Development



Shannon Green
she/her/hers
Chief Quality Officer

Shannon is a Licensed Mental Health Counselor with more than 20 years of experience working on behalf of children, families and individuals with disabilities. She has spent her career supporting Specialized Therapeutic/Treatment Foster Care programs. Before Cayuga Centers she served as Vice President at the Council on Accreditation (COA) where she was responsible for navigating organizations through the accreditation process through valuable insight, standards interpretations, and technical assistance.

Expert on:

- Accreditation Process & Agency Best Practice
- Child Welfare
- Data Collection & Analysis
- Operational Strategy



Lorraine Sánchez
she/her/hers
**Chief Operating Officer of
Child Welfare and Juvenile
Justice Services Programs**

Lorraine currently oversees the agency expansion of foster care and child welfare services in NYC and Delaware. She has held several positions contributing to the agency's continued growth. A South Bronx native, Lorraine grew up in the same neighborhood the organization established its New York City roots in 2011. A proud first-generation student, Lorraine has a Bachelor's degree in English & Textual Studies and Women's & Gender Studies from Syracuse University and a Master's degree in Business Administration with a major in Executive Business Administration from Hofstra University.

Expert on:

- NYC Child Welfare Programs
- Delaware Child Welfare Programs
- Operational Strategy & Management
- Unaccompanied Children Programs

Our Impact

2021-2022



170
YEARS OF
SERVICE



27
LOCATIONS
IN 7 STATES



49
COUNTIES
SERVED



41
PROGRAMS



10K
YOUTH AND
FAMILIES SERVED

Youth,
Individuals,
Families Served
(Per Program)

Nationally
295
UC
Home
Study

3,313
UC
Post Release
Services

Florida
60
Palm Beach
Treatment Family
Foster Care

28
Broward
Treatment Family
Foster Care

Delaware
22
Delaware
Treatment Family
Foster Care

28
Functional
Family
Therapy

Upstate New York
530
Preventive
Case
Planning

338
On-Site
Programs

50
Treatment
Family
Foster Care

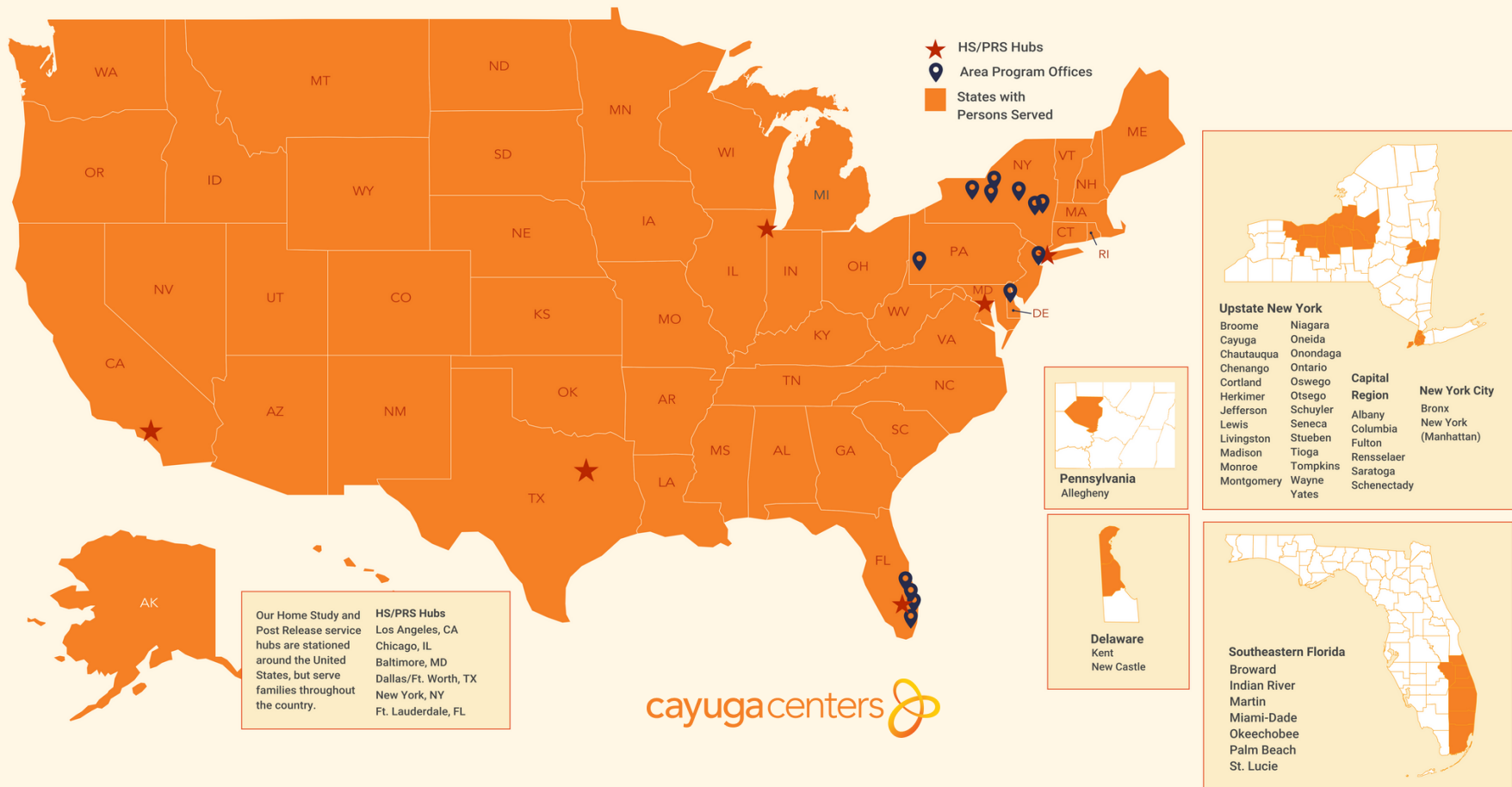
2,374
Home/Community
Based Treatment
and Supports

New York City
131
Treatment
Family
Foster Care

2,986
UC
Transitional
Foster Care

53
Family
Foster
Care

70
UC
Long Term
Foster Care



Cayuga Centers Testimonials



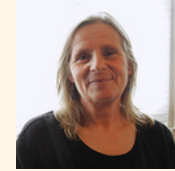
Jen & Jay
Cayuga Centers
Foster Parents

"We haven't gone at this alone. There have been resources. Cayuga Centers has built a tremendous bridge around us for anything we need. At the end of the day we've had our kids for a year and we wouldn't change a thing."



Kwame Miller
Single Foster
Parent Dad

"The Cayuga Centers team has been great! They are concerned about all of our needs. I get calls twice a day from them making sure that we are okay. Whatever we need, they're there. Fortunately, we do not need anything right now."



Dr. Ann Sheedy
Chief Operating Officer
Upstate New York

"All the team members surrounding a child employ a relentless search for strengths as a treatment strategy. This foundational approach is the cornerstone of not just Cayuga Centers, but of child services...Our TFFC staff supports every child, every parent, and every foster parent to succeed and thrive."

Media Assets



Logos



Videos



Images



Annual Report

Cayuga Centers is nationally accredited by the Council on Accreditation (COA) and has been accredited since 1998. Organizations pursue accreditation to demonstrate the implementation of best practice standards in the field of human services. COA evaluated all aspects of Cayuga Centers' programs, services, management, and administration and affirmed that we have implemented best practices throughout our organization.



cayugacenters