

2020 / 2021  
ANNUAL REPORT

# CARE WITHOUT LIMITS





### Administrative Headquarters

#### **AUBURN**

101 Hamilton Avenue  
Auburn, NY 13021

#### **NEW YORK CITY**

1916 Park Avenue  
New York, NY 10037

### Regional Offices

#### **AUBURN**

101 Hamilton Avenue  
Auburn, NY 13021

#### **DELAWARE**

292 Carter Drive, Suites A & B  
Middletown, DE 19709

#### **NEW YORK CITY**

2417 Third Avenue, Suite 701  
Bronx, NY 10451

1916 Park Avenue  
New York, NY 10037

#### **PITTSBURGH**

1010 Western Avenue, Suite 300  
Pittsburgh, PA 15233

#### **SOUTHEAST FLORIDA**

1301 N Congress Ave, Suite 130  
Boynton Beach, FL 33426

### Area Program Offices

Auburn, NY

Albany, NY

Arlington, TX

Baltimore, MD

Boynton Beach, FL

Canandaigua, NY

Chicago, IL

Fort Lauderdale, FL

Los Angeles, CA

Middletown, DE

New York, NY

Pittsburgh, PA

Rochester, NY

Syracuse, NY

Utica, NY

### OUR MISSION

TO HELP CHILDREN, FAMILIES  
AND INDIVIDUALS TO GROW AS  
INDEPENDENT, HEALTHY  
AND PRODUCTIVE CITIZENS  
THROUGH QUALITY COUNSELING,  
OUT-OF-HOME CARE AND SUPPORT  
SERVICES. WE DO THIS IN PARTNERSHIP  
WITH THOSE WE SERVE AS WELL AS  
GOVERNMENT AGENCIES AND OTHER  
SERVICE PROVIDERS.

### NUESTRA MISIÓN

AYUDAR A NIÑOS, FAMILIAS  
E INDIVIDUOS CRECER COMO  
CIUDADANOS INDEPENDIENTES,  
SALUDABLES, Y PRODUCTIVOS  
POR MEDIO DE ASESORAMIENTO  
PROFESIONAL, CUIDADO FUERA DE  
HOGAR Y SERVICIOS DE APOYO.  
NOSOTROS HACEMOS ESTO CON  
ASOCIACIÓN A AQUELLOS A LOS  
QUE SERVIMOS COMO TAMBIÉN CON  
AGENCIAS GUBERNAMENTALES Y  
OTROS PROVEEDORES DE SERVICIOS.



**Edward Myers Hayes**

President &  
Chief Executive Officer

**LETTER FROM  
THE CEO**

Since 1852, we have been caring for vulnerable children, families, and individuals. The world has changed a lot in those years. While times have always presented challenges for children and families, recently the trauma children experience and the demands on families are increasing.

And - as the world changed - so has Cayuga Centers. We have met the greater needs of children and families by changing, growing, embracing evidence-based and research-informed interventions, and by never wavering in our commitment to providing quality services and treatment.

We work to make effective caring real. By definition, all human services providers have noble sentiments. We all want to make a positive difference in the lives of those we serve.

We at Cayuga Centers know these noble sentiments must be supported by effective work. Those we serve do not benefit if we merely care. They benefit when we partner with them and help them transform their lives.

To do this, we embrace:

- Sharing power and decision-making with them. It is their lives. We can facilitate, but we do not control. That is true partnership.
- Being strength-based. People do not succeed if their weaknesses are the focus. Building on their competencies creates more competency.
- Employing relentless engagement. Not giving up. Breaking through resistance by being there and not accepting "they are not ready" or "it doesn't always work."
- Employing evidence-based and, when unavailable, research-informed interventions. We use science and knowledge as opposed to our own preferences when designing our programs.
- Serving populations others shy away from. People with options do not need us. We are there for those whom others have written off.
- Recruiting and supporting our incredibly dedicated staff who constantly step up and move mountains to be a difference in the lives of all we serve.

We care by providing quality work. And we are guided in our work by one overriding question: Would I want my child or other loved one served by this program? If we cannot say YES, we should not be serving anyone.

As does all, we struggle with the ongoing damage COVID-19 is inflicting on our world. But we look for ways to continue to safely be there for those we serve because their need does not stop and neither can our effective caring.

Thank you for your interest in and support of our work. May you and your loved ones be safe.

**62%**  
MORE YOUTH  
SERVED IN OUR  
**BEHAVIORAL  
HEALTH  
PROGRAMS  
THIS YEAR**



**4** NEW  
INTERVENTIONS  
ESTABLISHED

**5** PROGRAMS  
EXPANDED  
INTO 7 NEW AREAS

2020-2021  
GROWTH



**284**  
ADDED  
POSITIONS



**9** NEW OFFICES

## NEW INTERVENTIONS

Over the last year, we launched four new programs that really embody our mission to serve along a continuum of care. Our Restorative Case Management, Home Study and Post Release Services, Parent Partner, and High Fidelity Wraparound programs aim at expanding services for youth and families beyond what is expected. Not only do these programs serve as complements to our larger foster care initiatives, but they use a data-informed, long term, and out-of-the-box approach to ensure we are doing everything we can to help children and families build on their strengths for the rest of their lives.

### High Fidelity Wraparound

Based in Upstate New York, the High Fidelity Wraparound program is an added layer in our commitment to do whatever it takes in order to care for children and families. By following families' choices and addressing individual needs regardless of reimbursement or pay rates, the program aims at preventing psychiatric hospitalizations and out-of-home placements. The flexibility of this program allows us to accept referrals from any source.

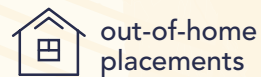
### Restorative Case Management

Based in Cayuga County, NY, Restorative Case Management (RCM) helps children who are involved in the juvenile justice system and offers them an alternative to being placed outside of their home. By recognizing barriers in all the different aspects of the youth's life and placing the needs of the youth and family first, the program aims at improving the youth's school attendance, reducing acts of running away, reducing physical aggression, increasing prosocial activities, and improving the youth's general life and emotional skills.

RCM is another facet of our Resiliency programs.

A Few Expected Outcomes

**85%**  
of youth  
will avoid



out-of-home placements



involvement with the juvenile justice system

**70%**  
of youth will




have fewer school suspensions



increase their ability to resolve conflict



participate more in pro-social activities

**60%**   
of children whose parent engaged with a **PARENT PARTNER** reunified within 12 months post removal, compared to **26%** of children whose parents were not served.

Source: Casey Family Programs

### Parent Partner

This new program, based on a national model and located in Albany County, NY pairs parents of youth in need of special supervision with a staff member called a Parent Partner. Parent Partners have lived similar experiences and understand and empathize with the struggles of families with youth at risk of out-of-home placement. By employing parents with past experience to serve as mentors, guides and advocates, Cayuga Centers offers parents an added peer-based support. In this program, the peer parent is compensated for sharing their skills and expertise and helps the entire family unit through mentoring, partnership, and mutual parental understanding.

### Home Study & Post Release Services

As our first nationwide initiative, with regional offices in Ft. Lauderdale, Los Angeles, Baltimore, Dallas/Fort Worth, New York City, and Chicago, the Home Study and Post Release services program (HS/PRS) is designed to guarantee the long term safety, success and well-being of unaccompanied migrant children (UC) prior, during, and after they have been released from the Office of Refugee Resettlement (ORR) to parents or sponsors. By offering services such as medical care, advocacy, counseling, mental health, education, legal services, unification, and navigation of the US immigration system, we are extending care to at-risk youth and their families in the immigrant community.



Through a rigorous vetting process, we were selected as

**1 of 4**

**NEW PROVIDERS** of Home Study & Post Release Services.



# CARE THROUGH *diversity, equity & inclusion*

## DIVERSITY IS OUR STRENGTH

### Standing for Racial Equality & Equity

As we expand into our national footprint, we continue to prioritize and develop diversity, equity, and inclusion initiatives that serve our communities. Whether it's training staff and foster parents or simply creating spaces for staff to share their experiences, we are continually evolving our efforts to embrace people of all races, gender expressions, abilities, and sexual orientations. We recognize that thus far, we have taken small steps in addressing systemic issues and are committed to doing more to be a part of positive change.

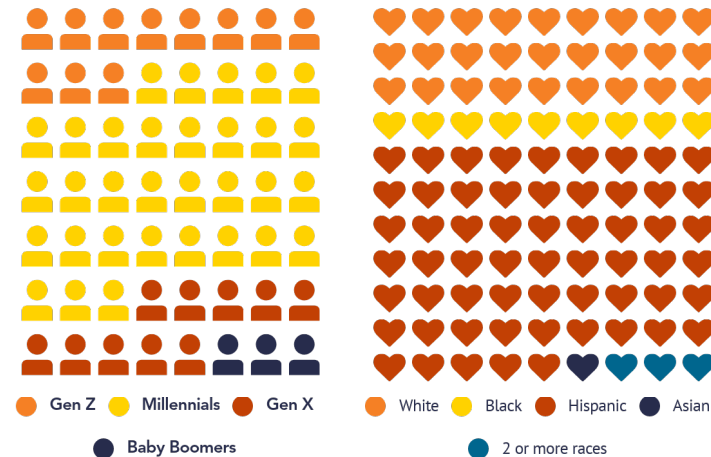
In the wake of the pandemic, Cayuga Centers continues to stand for racial equality for all. Throughout the year, we have addressed current events and have taken a bold stance against the systemic violence that plagues our minority communities.



"As an agency, we can't lose sight that there is an enormous amount of work needed to analyze and reform broken systems that ignore, target, and undermine our communities of color."

Edward Myers Hayes | President & CEO

### DIVERSITY OF OUR EMPLOYEES



**60%**  
of employees  
are bilingual

**75%**  
women in our  
workplace

### Providing Services through a Diversity, Equity, and Inclusion Lens

We are proud to provide care to families and individuals from all different races and creeds. Our case managers and clinicians create individualized treatment plans that take into account the cultural backgrounds of those we serve. This is important because it allows us to develop trust, create culturally responsive assessments, and deliver trauma-informed care. This also informs why we print materials in multiple languages and have multilingual staff.

# CARE THROUGH *staff development*

### A Learning Organization

We introduced the first two of a series of internal trainings to educate our employees on how to be more inclusive. Our *Pronouns* course teaches the benefits of giving individual employees space to state their pronouns and encourages staff to think about how using pronouns creates a more inclusive environment. Our *Cultural Humility* course provides an overview of the impact of acknowledging unconscious bias, respecting cultural differences, and shares ways staff can be active listeners to better promote cultural humility in the workplace. We are dedicated to ensuring our staff are equipped with the tools to best support the diverse youth and families we serve.

Spearheaded by the Training Department, the Humanity Wall is a collaborative agency-wide initiative that creates a space for staff to reflect on who they are and how they think. Each month a new question is presented to staff who then post their reflections on our virtual and office bulletin boards.



### Staff Professional Development



**83** employees  
were awarded  
tuition reimbursement

**\$143,260**  
awarded to employees  
for tuition reimbursement



**62**  
internal  
promotions

**35** employees  
obtained  
new licenses  
or certifications

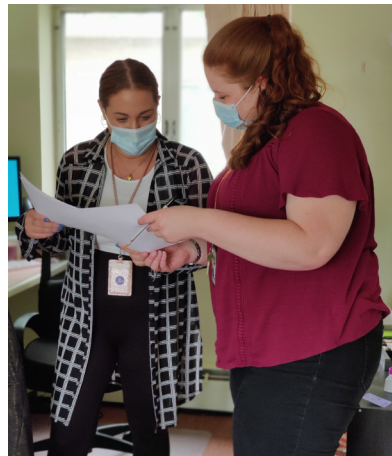
"As a single mother, the impact of the tuition reimbursement that Cayuga Centers offers has been instrumental in my professional growth. I'm not sure I would be able to achieve my educational goals without the benefit of tuition reimbursement. So extremely grateful that employee growth is a priority here."

Elleni Guzman | Safety & Wellness Associate

# 30 years OF FAMILY PRESERVATION

## KEEPING FAMILIES TOGETHER

Our Family Preservation Program (FPP) was our first home-based program that began in Cayuga County, NY, 30 years ago. It was part of a new approach that began in the 1980's to keep children and families together safely and prevent out-of-home placements. Family Preservation utilizes a strengths-based approach that focuses on what is going well for the family and builds on those strengths to help them thrive. The team, which is available 24/7, helps find child care and housing, assists with transportation, teaches parenting skills, and addresses other needs as they arise. Additionally, if a family needs help connecting to services surrounding



domestic violence, substance abuse or mental health we are there to assist. If we feel the family requires additional support beyond the 6 week program timeframe, we will offer them our Family Support Program for continued support.

"It has been such an amazing experience and an honor being a part of this program for over 22 years. It's an amazing feeling knowing that I have helped families excel and drastically improve their lives thanks to the resources and opportunities available through the Family Preservation Program (FPP).

One family in particular, which I still consider to be my biggest success to this day, has to be from my very first case as a Family Preservation Social Worker. I worked with a mother who fell pregnant at a young age. Knowing she would struggle to raise two children at her age, she made the selfless decision to free the children for adoption. Several years later, while involved in a domestic violence relationship, this client became pregnant. I was introduced to her once the FPP referral was made. She had a strong distrust of services at the time so I did my best to explain the overall goal of the program and my intentions. Knowing that I would be supporting her every day for the next 6 weeks and knowing that help was only a phone call away 24 hours, 7 days a week, I was able to build a strong relationship with her.

FPP assisted the mother with parental skills, mental health, DHS SNAP services, and domestic violence services. We even worked to establish a strong relationship with her biological family who turned out to be a huge support for her. At the end of our time together, this client went back to school, began a career path, and continued to be an amazing mother to her two beautiful children. I will forever be proud of her hard work and accomplishments she achieved."



**Cindi Pagan** | VP of Community Based Interventions  
Involved with the program for 22 years

Established  
in **1991**

Family Preservation  
is a **6 WEEK PROGRAM**



**FAMILY PRESERVATION**

Has prevented over   
**2,500 CHILDREN**  
from entering foster care

"I loved working with Cayuga Centers; they helped me get my life back on track with finding an apartment and a new job. They were caring and treated my child and me as if we were family. My caseworker was a good role model, and I thank her for that."

- Family Preservation Program family

"Our Family Preservation Program became the foundation for all of our Community Based programs, and honestly became the foundation for all the work I have done in my career. It is a powerful program and it has survived the test of time as the oldest Community Based program we have at Cayuga Centers."

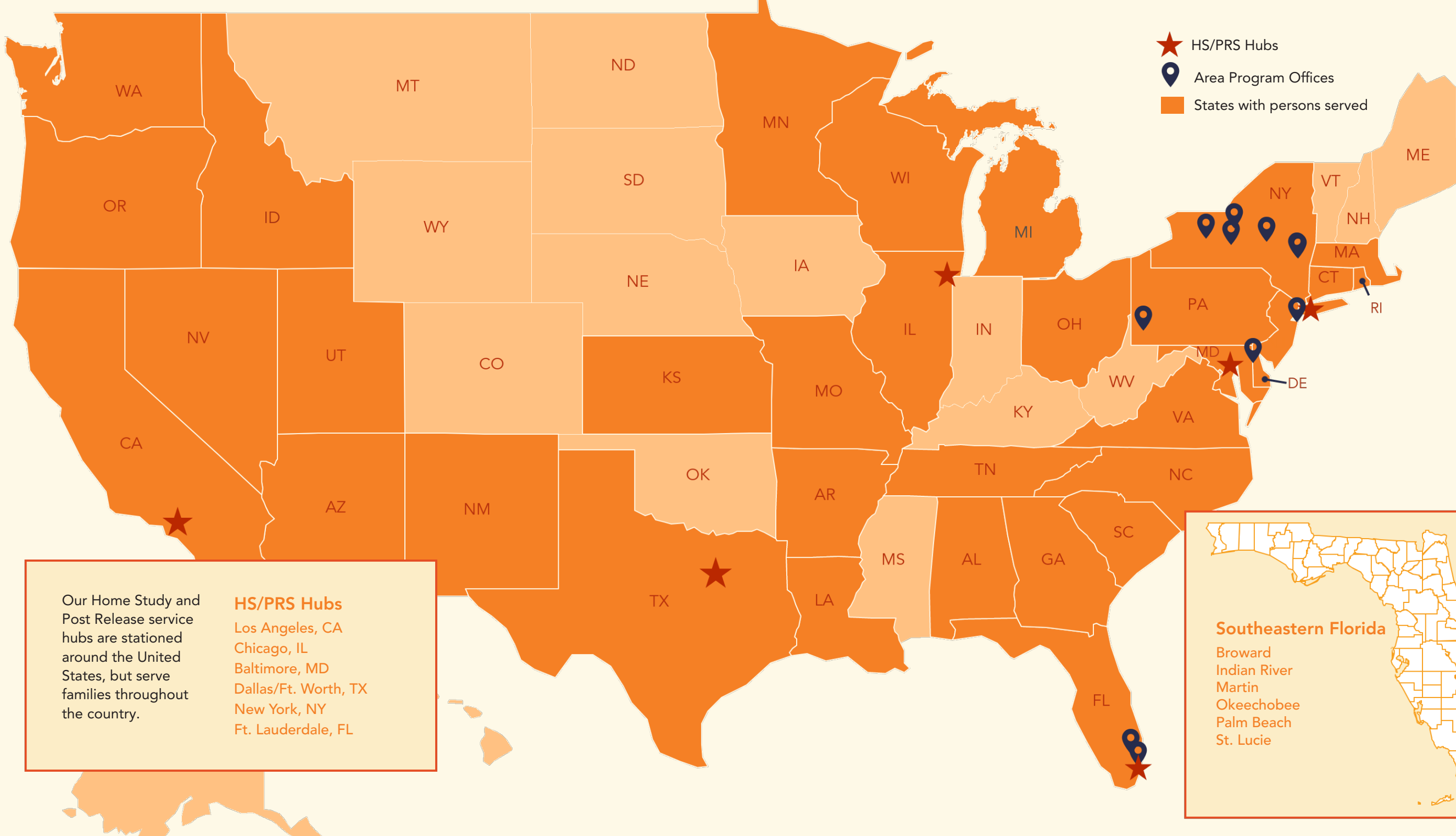


**Dr. Ann Sheedy**  
Chief Operating Officer, CNY  
First supervisor of the  
Family Preservation Program

"Thirty years ago, New York State realized that not every child protective report needed to result in a child being removed from their parents, and that - once a child was removed, they often became a "lifer" in out-of-home placements. Looking at the Homebuilders Model, they saw that each family had strengths that providers routinely overlooked. With coaching and support, parents can meet their challenges and can take good care of their children. Indeed, living with one's parents is better than living in an institution. We partnered with Cayuga County Social Services to become one of New York's strength-based, and evidence-based services - propelling us on a path to better meet the needs of families. I am proud of all we have done."

**Edward Myers Hayes** | President & CEO





- ★ HS/PRS Hubs
- 📍 Area Program Offices
- States with persons served

Our Home Study and Post Release service hubs are stationed around the United States, but serve families throughout the country.

**HS/PRS Hubs**  
 Los Angeles, CA  
 Chicago, IL  
 Baltimore, MD  
 Dallas/Ft. Worth, TX  
 New York, NY  
 Ft. Lauderdale, FL

**Upstate New York**

Broome	Jefferson
Cayuga	Lewis
Chautauqua	Livingston
Chenango	Madison
Cortland	Monroe
Herkimer	Montgomery

**Capital Region**  
 Albany  
 Columbia  
 Fulton  
 Rensselaer  
 Saratoga  
 Schenectady

**New York City**  
 Bronx  
 New York (Manhattan)

**Niagara**  
 Oneida  
 Onondaga  
 Ontario  
 Oswego  
 Otsego  
 Schuyler

**Seneca**  
 Stueben  
 Tioga  
 Tompkins  
 Wayne  
 Yates

**Southeastern Florida**

Broward  
 Indian River  
 Martin  
 Okeechobee  
 Palm Beach  
 St. Lucie

**Pennsylvania**

Allegheny

**Delaware**

Kent  
 New Castle

# CARE THROUGH *nurturing*

## PROVIDING HEALTH CARE

We believe that access to life-saving medical care should be a right granted to everyone. That's why this year we are highlighting our medical centers located in our New York City and Auburn, NY locations. Many times, children in our programs come to us with pre-existing medical conditions that require special attention, and for us it's imperative to ensure the medical care they need is met immediately, no matter how severe.

Sometimes our UC youth come to us with problems related to malnutrition, parasites or even broken bones. Other times they come to us with longer-term conditions such as diabetes, cancer, or autoimmune diseases. In each case, we make sure their medical needs are taken care of, and if we cannot meet those needs, we connect them with top tier pediatric institutions that have the child's and family's best interest in mind.

Such was the case with a tender age child that came to us with a serious neurological condition. With the help of the dedicated staff in our medical centers, our rigorous medical process, and our goal to do whatever it takes to meet the needs of our youth, we were able to help this child access world-class medical care. Our staff found a neurosurgeon that stepped up and agreed to perform a complex, high-risk surgery and now the child has improved mobility. This would not have been possible without access to medical services, especially in a year when the COVID-19 pandemic made access to healthcare a vital issue for all.



### FOSTER PARENTS

OUR FOSTER PARENTS ARE ESSENTIAL CAREGIVERS. LISTEN TO THEIR STORIES HERE.



"He was brought to the border with his father for access to medical care. Born in Central America with a serious medical condition his chances to thrive, much less survive, were slim. When his parents were denied the chance to care for their son and give him a secure future, Cayuga Centers did. I witnessed firsthand Cayuga Centers staff advocating for his medical wellness, fighting for his legal rights, and providing loving security for this 4 year-old. All have thanked me for the care I provided, but anyone who meets this beautiful child and sees the degree of humanity, kindness, and unconditional regard for his well-being demonstrated by the Cayuga Centers team, knows that I am the one who is grateful and in their debt."



Saadi Ghatan, MD, FACS  
Director of Pediatric Neurosurgery for the Mount Sinai Health System, Chair of Neurosurgery at Mount Sinai West Hospital

## MOTHERS & BABIES

Throughout the course of this year, we have been incredibly proud of the care and services we have provided to teenage pregnant and parenting moms. We have been very fortunate to be one of the few organizations that caters to the specific needs of teenage mothers throughout all of our programs.

In SafeCare we teach parents how to keep a safe family environment, how to build a healthy family routine, and the growth stages of a baby. In our Community Based Interventions (CBI) programs we help teens work through the anxiety and fear of revealing a pregnancy to their biological or foster family and as such have better access to prenatal care. In our UC long term foster care program we help migrant teenage mothers find a viable legal sponsor in the U.S. and guide them on how to qualify for legal relief in New York State. In our UC transitional foster care program we have created a unique space in our Learning Center where moms can attend lessons along with their babies and tender age children.

Regardless of the program, we go out of our way to work with foster parents who can accept expecting and parenting teenage mothers and their babies into their homes, and we work with the teen herself to develop an individual service plan that works for her specific needs. Such was the case with an expecting teen who knew she would not be co-parenting. She was determined to be independent and set goals with her skills trainer to plan for being a single mother - she learned to drive, gained employment, found childcare, and when she became eligible, she signed herself out of care with a strong foundation of support.

"We work diligently to assist [a pregnant teen] with obtaining housing and to provide her with support in securing employment. Our team ensures that the teen is included in all discussions regarding her service plan. This has helped increase the level of trust she maintains with staff and has provided her with additional opportunities to advocate for herself, practice her communications skills, and make sound decisions that can impact her and her son's future."

- Program staff describing her work with a pregnant teen

### Supports Provided to Mothers and their Babies

-  Skills building
-  Independent living
-  Employment
-  Daycare and pediatric services
-  Family therapy sessions
-  Social activities
-  WIC Services
-  Support during childbirth and hospital visits



CARE THROUGH

*quality*

Our Continuous Quality Improvement (CQI) team exists to help each department work at its best and ensure our clients are receiving top-rated services across all of our programs. However, the CQI team is not just here to find and fix problems. They share our achievements with the rest of the organization to help other programs learn what is working well and how we can all gain from each team's success.

And this year, the CQI department did just that. In the last year, the CQI team asked what we can do better, where we can stretch a little further, and where else we can go. They push not just for good - but great - because our clients and communities deserve it.



**OUR COMPASS OF QUALITY IS  
WHETHER WE WOULD TRUST A  
CAYUGA CENTERS PROGRAM WITH  
THE CARE OF OUR OWN LOVED ONE.**

### **Netsmart myEvolv**

This year our CQI team embarked on the agency-wide transition from a paper case records system to an electronic health record (EHR) system called *Netsmart myEvolv*. This new system not only helps the individuals we serve, but is a way to increase collaboration between our staff members and outside organizations, streamlining a team member's workflow and allowing real-time access to documentation and information. *NetSmart MyEvolv* helps our staff avoid human errors and increase efficiency and accessibility.

### **CQI Committee**

In spring, a cross-departmental CQI Committee was formed to allow members of different teams to review and further improve our performance as an agency. This committee serves as the central mechanism to promote quality and implement a systematic framework for our larger CQI plan. We created this type of feedback loop to ensure that we are continuously strengthening the quality of services we provide to staff, families and communities. We are proud to have a CQI team that continues to enhance our interdepartmental initiatives.

CARE THROUGH

*safety & wellness*

### **Safety, Risk, Health and Wellness**

Having an internal safety, risk, health and wellness team has never been more important. With the COVID-19 pandemic still affecting our lives, our wellness team has continued to provide for our staff and our youth. They have created Wellness Checkpoints at all of our locations, distributed PPE, developed a scheduling system that ensured teams could remain socially distanced, provided every youth in our care with a vaccine as they were available, and ensured our front-line staff were being safe while providing care to families. The wellness team became our support system in a time of uncertainty.

Education materials, raffles, and gifts were provided to incentivize our staff and families to continue to stay safe and informed about testing, vaccines, travel policies, and the latest COVID-19 developments.



We have invested in the latest technology to continue serving safely throughout the pandemic.

### **THE WELLNESS COMMITTEE'S MISSION:**

**TO CREATE A SAFE AND HEALTHY ENVIRONMENT FOR OUR STAFF THAT ALLOWS US TO REACH OUR FULL POTENTIAL AS EMPLOYEES AND INDIVIDUALS. OUR VISION FOR THE FUTURE IS TO ADOPT A HOLISTIC APPROACH TO SAFETY, HEALTH AND WELLNESS BY OFFERING DIVERSE PROGRAMS AND CONCEPTS TO SUPPORT POSITIVE AND INDIVIDUAL CHOICES.**

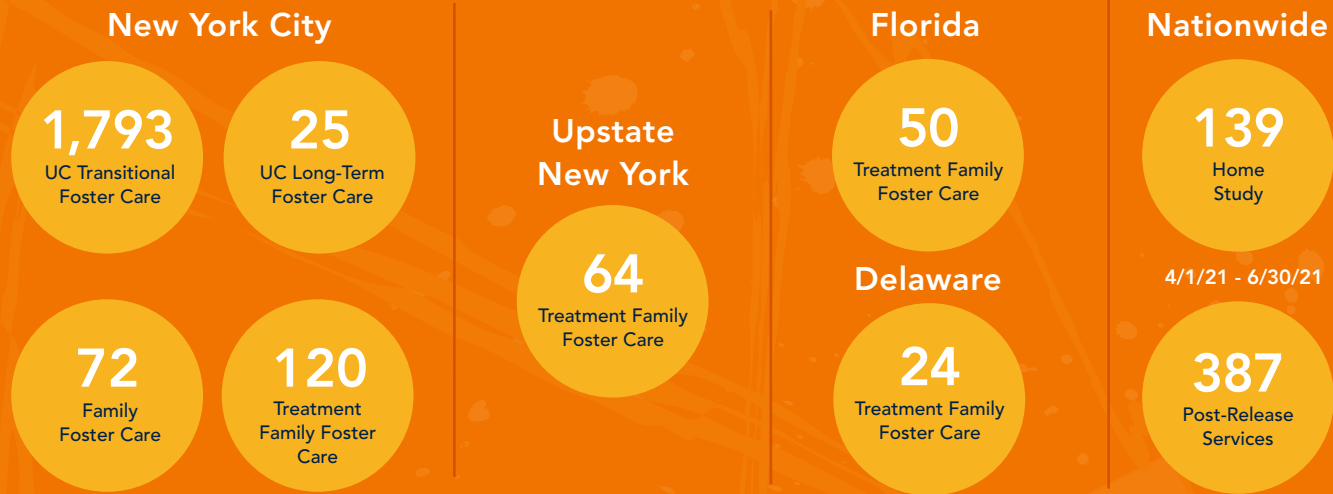


Staff received a gift bag with items to manage and relieve stress.

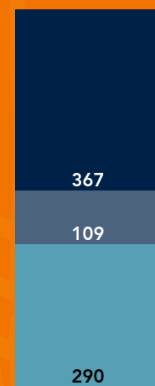


Employees, children, and families get screened at our Wellness Checkpoints upon each visit to our offices.

# FOSTER CARE SERVICES

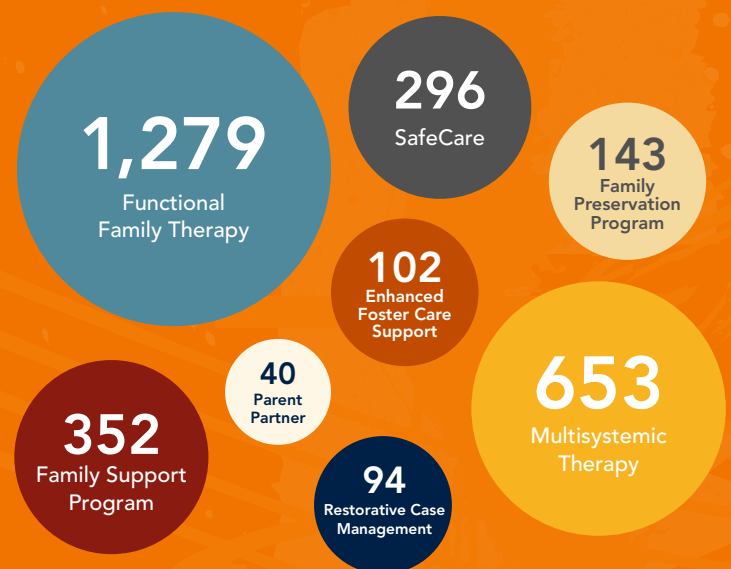


# 766 BEHAVIORAL HEALTH SUPPORT SERVICES



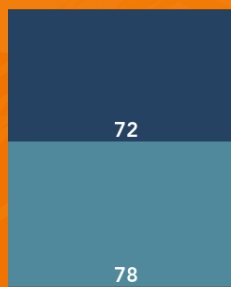
- Children & Family Treatment Support Services
- Youth & Family Resource Center
- Health Home Care Management

## OUR IMPACT Youth, Individuals, & Families Served



## COMMUNITY BASED INTERVENTIONS 2,961

# 150



## INTELLECTUAL & DEVELOPMENTAL DISABILITY SUPPORTS

- Respite Services
- Day & Community Habilitation

# CARE THROUGH *giving*

At Cayuga Centers, everything we do is guided by our commitment to helping children, families, and individuals.

Every dollar raised goes to enhance the lives of those we serve. We are proud of how we invest your money. Whether your funds are providing laundry soap to families in our CBI programs, taking participants in our I/DD support programs to the movies, or ensuring quality counseling for all youth and families, you are changing someone's life for the better.

You can make a difference. *Donate today!*

## 169 YEARS SERVING YOUTH AND FAMILIES



### Child & Family Services

We provide foster care, community-based care, counseling treatments and support for children and youth in difficult circumstances.



### Unaccompanied Migrant Children Services

Providing temporary foster homes for unaccompanied migrant children while working to unite them with their families.



### Intellectual and Developmental Disability Supports

Helping youth and adults to become more independent and lead happy, fulfilling lives.

## WAYS TO DONATE

Visit [cayugacenters.org/donate](https://cayugacenters.org/donate)



Make a one time donation or sign up for monthly donations.



If you shop Amazon.com, please use Amazon Smile to give a percentage of your purchase to Cayuga Centers.

## 2020-21 DONORS

Thank you. Your support changes lives.

Marcos Martinez  
DMJ Contractors

Frank Mazzarella  
Humbolt Street Properties

CNY Community Foundation

Mutual of America

Eagle Consulting

Matt Dawson  
My Digital Discount

Steven Ford, Justin Beltran  
Gregory Schneider, Kyle Martin,  
Rajiv and Latika Jain, and  
Maxwell Kozak  
GQG Partners

Thomas J. & Laura Hoerner

Robert Kanabay

American Endowment  
Foundation

Enterprise Fleet Management

The Kiwanis Club of Auburn, NY

Kato Bouthsarath

European Wax Center  
in-kind donation

Big Picture Foundation  
in-kind donation

Circus Vazquez  
in-kind donation

Jacob's Press  
in-kind donation

\*Donors from 1/1/20 - 6/30/21



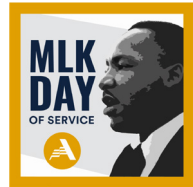
# CARE THROUGH *community*

## COMMUNITY ENGAGEMENT

### MLK Book & Can Drive

JANUARY 2021

#MLKDay is the only federal holiday designated as a national day of service to encourage all Americans to volunteer to improve their communities. To participate safely, we collected donations of books for children, youth, and adults to donate to local shelters and jails. We also collected non-perishable canned food items to donate to local food pantries. In total, we collected 293 books and 150 non-perishable goods agency-wide.



### Foster Hall of Fame

SUMMER 2021

We installed our new "Foster Hall of Fame" in spaces where children and youth receive mental health therapy and health care services to spark inspiration in their hearts. We selected talented former foster children/youth who rose above their circumstances to succeed and accomplish their dreams. Alongside the highlighted athletes, authors, and creators, the Foster Hall of Fame also includes space for celebrating artwork, poetry, awards, and other talents and achievements by the children/youth in our programs. These spaces are intended for our youth to remember that no matter how difficult things might seem at the moment, there is always something better waiting for them on the other side.



### Mammogram Breast Screening Event

MARCH 2021

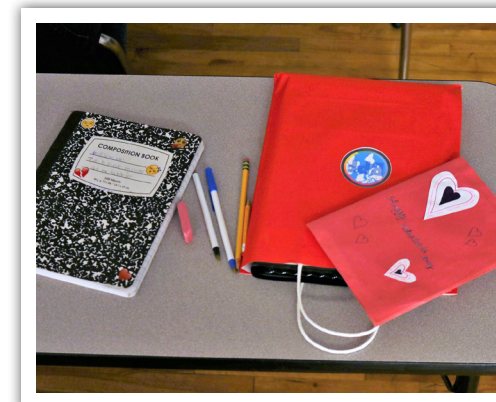
For the second year in a row, we partnered with Rochester Regional Health on March 24th 2021, to provide free and private mammogram screenings to women over 40 in the Auburn, NY community, including our staff.



### Foster Care Month

MAY 2021

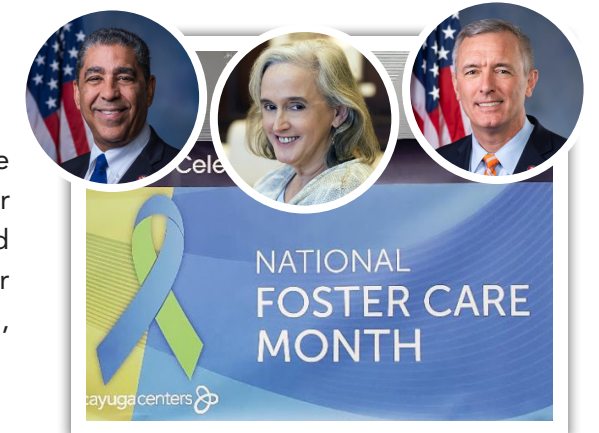
Each May, during National Foster Care Month, we take the time to acknowledge the over 400,000 youth in foster care, and the family members, foster parents, child welfare professionals, and policy makers who help them find permanent homes and connections. This year we hosted a virtual foster parent appreciation ceremony filled with famous guest appearances, prizes, and a chance to network with foster families in other regions across the agency.



### COVID-19 Testing Event

MARCH 2021

In partnership with the Test & Trace Corps, on March 8, 2021, we provided free COVID-19 tests to the public with a pop-up site at one of our East Harlem offices. With no appointment needed, we prioritized confidentiality and safely allowing everyone in our community access to free COVID-19 testing.



Special messages from Congressman Adriano Espaillat, First Lady of Delaware Tracey Quillen Carney, and Congressman John Katko were presented.

### Learning Center Event

FEBRUARY 2021

We were fortunate enough to partner with the Big Picture Foundation for the second year in a row to provide our unaccompanied migrant youth the opportunity to experience a virtual "field trip" and visit with the students at The Academy at Rye High School, an alternative education program. The "trip" gave the minors an opportunity to interact with youth their age, share their culture through art and participate in fun activities like Pictionary.

## BOARD OF TRUSTEES

Many thanks to our Trustees who choose to share their time, expertise, and support with Cayuga Centers.

**David Warren Connelly**  
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“It has been another year of national adversity and another year of the extraordinarily caring service the people of Cayuga Centers provide. It takes uncommon coordination, skill, and love to address the needs of the many children, families, and others the way our people do every day. It has to come, moreover, from every department at every level. We Trustees are so thankful for the dedication of every single person.”

David Warren Connelly | Chair

## FINANCIAL REVIEW

(Unaudited)

July 1, 2020 to June 30, 2021

### Operating Income

Programs and Services Fees	\$	90,065,566
Contributions & Other Income		1,049,524
Interest & Dividends (net of fees)		86,465
Total Revenue		<u>91,201,555</u>

### Operating Expenses

Foster Care Programs	66,981,967
Community Based Interventions and Behavioral Health Support Services	6,155,805
I/DD Supports Programs	1,538,290
Management & General	11,781,962
Total Operating Expenses	<u>86,458,024</u>

<b>Net Income (Loss)</b>	\$	<u>4,743,531</u>
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## STAY CONNECTED

Keep up with everything going on at Cayuga Centers by going to our website, subscribing to our newsletter, and following us on social media.

[cayugacenters.org](http://cayugacenters.org)



### For Foster Parents

On our blog, foster parents can read about common experiences, get advice, and hear inspirational stories from other foster parents. Check it out today!

[FosterUp.blog](http://FosterUp.blog)

## EXPLORE OPPORTUNITIES

### Join our team

We are a growing organization and always seeking talented individuals to join us as employees.

[cayugacenters.org/careers](http://cayugacenters.org/careers)

### Become a foster parent

You can make a difference in a child's life. Learn more about fostering at:

[cayugacenters.org/become-a-foster-parent](http://cayugacenters.org/become-a-foster-parent)

### Do you think your community could benefit from our services?

Is your community ready for the Family First Prevention Services Act implementation? If not, as one of the nation's first and foremost evidence-based and research-informed providers, we can help. Email us at:

[info@cayugacenters.org](mailto:info@cayugacenters.org)



The background of the entire page is a warm orange color. Overlaid on this are several white silhouettes of people. In the center, a man is carrying a baby on his shoulders, with a young boy walking beside him. To the left, a woman is carrying a baby, and a young girl is walking next to her. To the right, a man is walking with a young boy. The silhouettes are set against a background of faint, white, geometric lines that form a series of overlapping triangles and rectangles, creating a sense of depth and structure, similar to a tent or a modern architectural design.

[cayugacenters.org](http://cayugacenters.org)

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Cayuga Centers is nationally accredited by the Council on Accreditation (COA) and has been accredited since 2000. Organizations pursue accreditation to demonstrate the implementation of best practice standards in the field of human services. COA evaluated all aspects of Cayuga Centers' programs, services, management, and administration and affirmed that we have implemented best practices throughout our organization.

