

# Touching Lives



**2023-2024**  
ANNUAL REPORT

# Agency Locations

## ADMINISTRATIVE HEADQUARTERS

**Upstate New York**  
101 Hamilton Avenue  
Auburn, NY 13021

**New York City**  
1916 Park Avenue  
New York, NY 10037

## REGIONAL OFFICES

**Auburn**  
101 Hamilton Avenue  
Auburn, NY 13021

**Delaware**  
292 Carter Drive, Suites A & B  
Middletown, DE 19709

**New York City**  
2417 Third Avenue, Suites 701 & 509  
Bronx, NY 10451  
1916 Park Avenue  
New York, NY 10037

**Pittsburgh**  
1010 Western Avenue, Suite 400  
Pittsburgh, PA 15233

**Southeast Florida**  
1301 N Congress Ave, Suite 130  
Boynton Beach, FL 33426  
14645 NW 77 Ave, Suite 204  
Miami Lakes, FL 33014

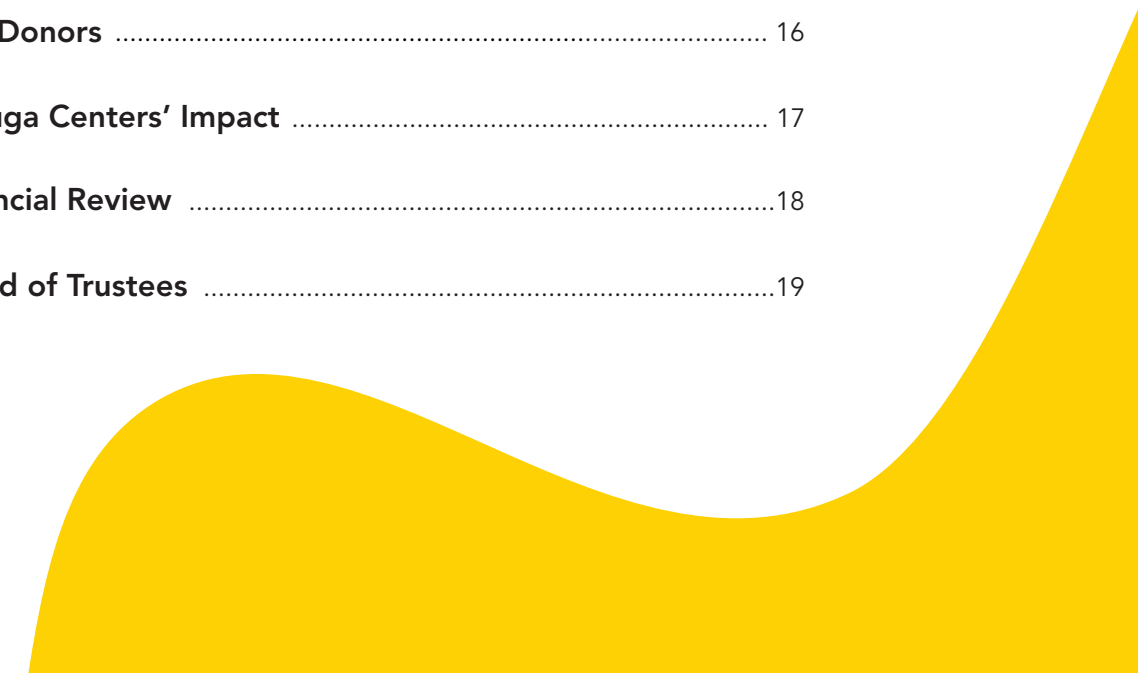
## PROGRAM OFFICES

Auburn, NY  
Albany, NY  
Arlington, TX  
Baltimore, MD  
Boynton Beach, FL  
Canandaigua, NY  
Chicago, IL  
Fort Lauderdale, FL  
Los Angeles, CA  
Miami Lakes, FL  
Middletown, DE  
New York, NY  
Pittsburgh, PA  
Port St. Lucie, FL  
Rochester, NY  
Syracuse, NY  
Utica, NY



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## Our Mission

To help children, families and individuals to grow as independent, healthy and productive citizens through quality counseling, out-of-home care and support services. We do this in partnership with those we serve as well as government agencies and other services providers.

## Nuestra Mision

Ayudar a niños, familias e individuos crecer como ciudadanos independientes, saludables, y productivos por medio de asesoramiento profesional, cuidado fuera de hogar y servicios de apoyo. Nosotros hacemos esto con asociación a aquellos a los que servimos como también con agencias gubernamentales y otros proveedores de servicios.

## Our Competencies

We demonstrate team work & partnership

We deliver results while embracing excellence and efficiency

We lead with a strong belief in the values we hold at Cayuga Centers

We act and lead with human sensitivity and respect

We embrace change, innovation, and opportunities

## Nuestras Competencias

Demostramos trabajo en equipo y colaboración

Entregamos resultados basados en excelencia y eficiencia

Lideramos con gran convicción en los valores que mantenemos en Cayuga Centers

Actuamos y lideramos con sensibilidad humana y respeto

Aceptamos el cambio, la innovación y las oportunidades

## Letter from the CEO

Dear Friend of Cayuga Centers —

Our staff and our foster parents are there. Standing side-by-side in partnership with those we serve, they are physically in our foster homes, in the living rooms of those we bring at-home services to, in community schools and community centers, in our program sites, in the courtroom and the social services offices and on the streets. Our staff are there delivering high-quality, evidence-based interventions and supports with respect.

In this last year, our staff has delivered in-person services to over 17,000 youth and families in all 50 states. And they will do this again this year.

The last few years have been challenging for all of us. The COVID-19 pandemic and its aftermath have created trauma and isolation for so many. In addition to increasing the racial, social, and economic disparities in our society, the pandemic's impact has interrupted or changed services and the way they are delivered for many in need. While some may thrive in this new virtual world, many others do not.

We serve those who are most vulnerable, those who have multiple challenges, those whom many other providers shy away from. Too often they are ill-served by the child welfare, juvenile justice, intellectual and developmental disabilities, schools, health, and immigration systems. On top of this, the changes brought about by the pandemic have impacted them incredibly badly.

In this environment, talk is cheap. Actions are important. **Our passionate and dedicated and talented staff act.**

- In our treatment family foster care programs, we admit youth who have complex issues and who have high needs.
- In our community-based programs, we serve many who have had bad experiences in the system and who do not trust providers.
- In our work in the schools, we serve those who are frequent flyers with the Assistant Principals in charge of suspensions.
- In our supports for unaccompanied children and their families, we reach out to many who live in fear of being deported without any process.

In all these cases, we work to ask them to give us a try — to prove our value to them in creating a better life for themselves. And — despite occasional initial door slams — we overwhelmingly succeed in creating therapeutic alliances and partnering to create change.

Last year was filled with our staff and our foster parents touching lives. This year will bring more of the same.

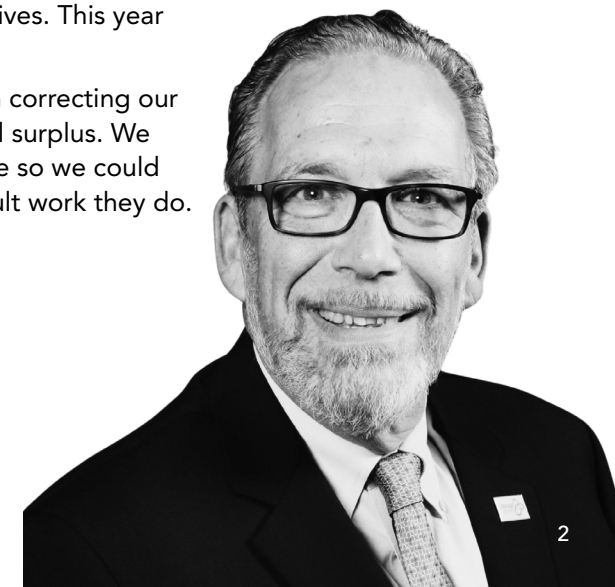
And — in the midst of this work, we also made strong progress on correcting our fiscal footing — going from a deficit in the previous year to a small surplus. We invested in ourselves with updated systems — particularly software so we could work smarter. And we worked on supporting our staff in the difficult work they do.

A challenging year — YES. But a positive year — INDEED.

Thank you for your interest in our work and for your support.



Edward Myers Hayes  
President & CEO





# A Great Place to Work



## Staff APPRECIATION

We value our staff and show them appreciation in many ways. In addition to Remember Fred Day, our annual staff appreciation day, regions and departments celebrate staff milestones and awareness days throughout the year.

-  **Supervisor Training**
-  **Wellness Initiatives**
-  **Employee Spotlights**
-  **Holiday Celebrations**
-  **Diversity, Equity, Inclusion, and Belonging Council**

## Awareness FOR WHAT MATTERS

This year we celebrated and recognized Pride Month, Foster Care Month, Child Abuse Prevention Month, Sexual Assault Awareness Month, Black History Month, and more!



**PHOTO STRIP**  
Staff gather for agency celebrations

**TOP RIGHT**  
DEIB program branding wins a design award

**BOTTOM RIGHT**  
Staff participate in a DEIB learning opportunity



## Diversity, EQUITY, INCLUSION, AND BELONGING

August 16, 2024 marked the one-year anniversary of Cayuga Centers' Diversity, Equity, Inclusion, and Belonging (DEIB) Council. The DEIB Council is composed of 25 staff from across the agency who embrace, inspire, and actively champion our DEIB-focused ideals, goals, and initiatives. Together, we continue journeying on a path toward being a more diverse, inclusive, equity-centered, accessible and just workplace where everyone is welcomed, valued, and proud to work.



**PHOTO STRIP**  
Staff celebrate Pride Month in June



# 25 years of Functional Family Therapy

In the mid-1990s, juvenile justice agencies began sharing information on effective violence prevention programs to meet communities' growing demand for alternatives to removing youth from their homes. At that time, Cayuga Centers provided congregate care for young people, but research indicated it wasn't effective. Motivated by this evidence, we sought programs that would help us move beyond congregate care and improve outcomes for youth. **Because we believe in using interventions that are proven effective by data and we serve populations that other agencies tend to shy away from, in 1999 we invested in ourselves to become an early adopter of Functional Family Therapy (FFT).**

We became the first accredited FFT provider in New York State in 2000. **Today we remain the longest running provider of FFT in the country** and provide the service in three states: New York, Delaware, and Florida. One of the reasons the program has been so successful is because it builds on the strengths of a family. Highlighting the success of the program, Ali Trojnar, LMSW, Functional Family Therapist shares, "FFT helps our families to become more comfortable with skills involving conflict resolution, anger management, problem solving, and overall communication. Not only this, but to be open to the idea of making positive change that does not change who they are, but adds onto their current skill set."

Designed for adolescents between the ages of 11-18 and their families, youth are referred to us through the educational or juvenile justice system. Our certified FFT therapists work with the youth and their families for 4-6 months, holding weekly 60 minute sessions. During these sessions the FFT Therapist moves the family through three phases (engagement/motivation, behavior change, and generalization), each with measurable progress goals and family skills that are the targets of the intervention. Our therapists typically meet with the families in their homes with the referred youth, other siblings and parents/caregivers in attendance.

**Studies suggest that when applied as intended, FFT reduces recidivism between 25% and 60%**

"The FFT program recognizes that most people at some point in time will naturally struggle with something. We normalize this struggle and allow families to think of their struggle in a different light. Reminding them that change is possible and they are fully capable of doing so. We recognize their strengths and have several sessions where we prove their capabilities. This is when families start to understand that they can do it."

**Kelly Pietruch, LMSW**  
FFT Therapist, 5 Years



Scan to watch



FFT Program Video



PHOTO STRIPS  
Children, staff, and artwork from the UC TFC program and Learning Center

# 10 years of UC TFC

We launched our services to unaccompanied children (UC) with our Transitional Foster Care program (UC TFC) in April 2014. We wanted to provide services different than our peer providers in New York City, so we built our program to place youth in Spanish-speaking foster homes, rather than in a group living setting. Initially contracted for 300 beds, our program size has gone up and down over the years based on the number of children entering care. Currently, we have the capacity to serve 500 UC and we are a leader in efficiently finding and vetting sponsors, hosting an on-site medical facility, and placing mothers and babies together in foster homes.

"Cayuga Centers transforms the lives of children through behavior, education, therapeutic programs and much more. I have seen how each employee gives it their all to provide each child a safe place to live, supporting and helping a child meet their full potential so everyone served by Cayuga Centers has a chance to live a successful life."

**Rolando Santos, Case Manager for 9 1/2 years**

"The secret to our success lies in our dedicated staff and our commitment to Cayuga Centers' mission. Collaboration amongst staff along with an unwavering focus toward helping children and families create lasting change, are the pillars to our success."

**Eloiza Roman**  
UC TFC Clinician  
9 years

Scan to watch

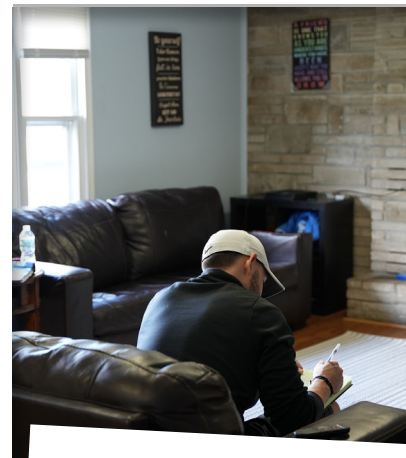


UC TFC Program Video



# 5 years of the Youth and Family Resource Center

Our Youth and Family Resource Center (YFRC) located in Auburn, NY opened on August 1, 2018 and celebrated its 5th year of serving youth ages 10 to 21 in 2023. The group home now serves up to 12 youth from Cayuga, Onondaga, Oneida, Tompkins and Seneca Counties. The goal of the YFRC is to provide preventive and crisis respite and stabilization for families and to assist youth in gaining social and life skills. Program staff also connect families to community resources. "The secret to our success is teamwork. Here at the YFRC we work together at all times to uphold the program standards, and continue this great work we do with our community," shares Victoria Ramsperger, Director of the YFRC.



PHOTOS TO THE RIGHT  
Staff at the Youth and  
Family Resource Center

"The program benefits the people served in so many ways. Whether it is respite services for youth and their families to get a break or a long term stay, we are able to provide a safe and fun place to stay and grow."

**Brian Cook**  
Youth Care Worker, 5 years

## Expansion of Home Study and Post Release Services

Since our national Home Study and Post Release Services (HS/PRS) department serving unaccompanied children (UC) launched in April 2021, it has evolved and expanded to keep pace with the needs of unaccompanied children and their families in their new communities. We started as one of four providers of Post Release Services and now we are one of sixteen. This expansion of the services is due to the increase in the number of children and families in the program and also the enhancement of the services offered to them.

In November 2022 the Office of Refugee Resettlement (ORR) expanded the eligibility and created three tiers of support available to families in the PRS program. The first tier of support includes weekly remote check-ins for 30 days to ensure that the family has made community connections and the child is enrolled in school. The second tier of support includes working with a family for 6 months, checking-in remotely, and making in-home visits to assess the needs of the family and make referrals and connections as needed. This may include enrolling the child in school, connecting the family to physical and mental health, food, clothing, and legal resources. Tier three includes tier two supports and starts with a Clinician conducting weekly sessions in the home for the first two months to help resolve trauma, provide crisis intervention, provide support to help the family adjust to being together, and help stabilize the family. We now have a Clinical Team that spans each region to cover the entire United States.

Our HS/PRS team has tripled in size to implement the changes. We built out a Support Team to develop relationships with healthcare providers, educational, community-based organizations and other service providers to aide our families in their transition and integration into the community. The team also helps meet basic needs of families including food and clothing. If you know of a resource that you think can help our unaccompanied children, please reach out to [info@cayugacenters.org](mailto:info@cayugacenters.org).





# New Programs

## Targeted Case Management

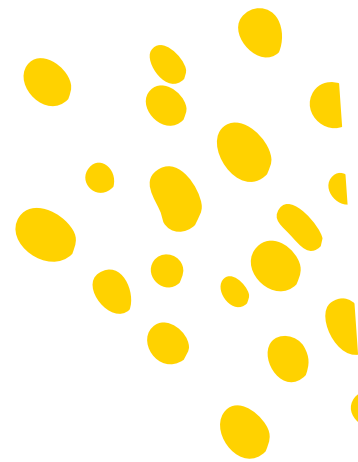
Our new Florida-based Targeted Case Management (TCM) programs in Palm Beach County and in the Treasure Coast are community-based services that seek to support youth who have emotional health needs and connect their families with valuable resources. Focused on building upon current strengths and identifying the specific needs of each child and family, TCM aims to create a community and a team who are open to talking about and supporting mental health.

[cayugacenters.org/tcm](http://cayugacenters.org/tcm)

## Parent - Child Interaction Therapy

This year we launched Parent - Child Interaction Therapy (PCIT) in Upstate NY. PCIT is an evidence-based, specialized behavior management program designed for young children (ages 2 ½ - 6 ½) and their families who are experiencing behavioral and/or emotional difficulties. PCIT teaches caregivers to manage their child's difficult behaviors, while increasing their positive behaviors. PCIT works with the child and caregiver together in weekly 60 minute sessions over the course of two treatment phases, typically lasting 12-16 weeks.

[cayugacenters.org/pcit](http://cayugacenters.org/pcit)



TOP LEFT  
School-Based Therapists at C.A. Moore Elementary School

TOP RIGHT  
Our Mini-Grant program awarded a laundry machine to a local elementary school in Florida

BOTTOM STRIP  
Teenagers from IGNITE Youth Alliance participate in pro-social activities



## IGNITE Youth Alliance

We acquired an established and respected at-risk youth mentoring program in Fort Pierce, Florida called IGNITE Youth Alliance. The program is based on a national anti-violence model developed by the United States Office of Juvenile Justice and Delinquency Prevention and supported by the National Gang Center. Available for youth ages 6-24 who are involved in or at risk of involvement in high-risk street activity, our strategies include intervention, prevention, mental health support and pro-social activities.

[cayugacenters.org/ignite](http://cayugacenters.org/ignite)

## School-Based Therapy at C.A. Moore

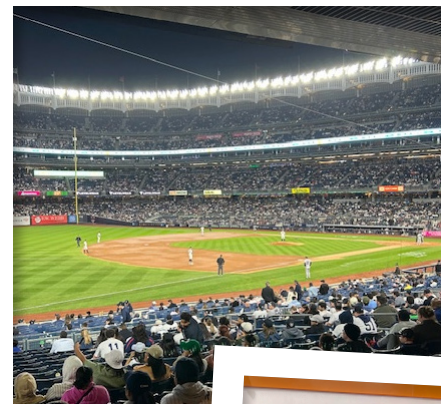
In partnership with Southeast Florida Behavioral Network and the school district of St. Lucie County, we now have a co-located therapist at C.A. Moore, an under-resourced elementary school in a very high-risk community. Our therapist is available on-site daily to provide therapeutic support and intervention, allowing students to access support without the barriers of waiting or being referred.

[cayugacenters.org/cfc](http://cayugacenters.org/cfc)

## New York City's Family Foster Care and Treatment Family Foster Care become Enhanced Family Foster Care (EFFC)

In recognition that all children in care have experienced some level of trauma, the Administration for Children's Services in New York City rolled out a new Enhanced Family Foster Care (EFFC) program which blended the two levels of care making clinical supports available to all youth in foster care. Additional enhancements to the program include more supports for parents and expanded resources for housing, education and employment pursuits. We have merged our two programs into the EFFC structure and transitioned all of the youth in our care to the new EFFC program.

[cayugacenters.org/foster-care](http://cayugacenters.org/foster-care)



TOP Cayuga Centers staff and youth in foster care attend a New York Yankees Game

BOTTOM Staff hold donations from a backpack drive



# Treatment Family Foster Care

## From Foster Care to Adoption

### THE MARTINO FAMILY

Frances Martino has always loved children and had a nurturing spirit. With an empty nest and a desire to make a difference, Frances decided to become a foster parent. She knew that many children in foster care needed a loving and stable home, and she felt called to provide that for them. After her experience as a former foster youth, she understands the need on a personal level.

In many cases, siblings in foster care are separated. Frances knows the importance of keeping siblings in foster care together and takes pride in accepting large sibling groups into her home.

Frances has gone above and beyond by recently adopting two young brothers, Jaylen and Jahmir, whom she was fostering. Frances says it was important for her to keep the boys together, not just because the boys are family, but because they influence each other as they grow.

The Martinos' journey from foster care to adoption was unique. Frances was the second foster parent to adopt Jaylen and Jahmir. Unfortunately, the first adoption was

disrupted and the boys returned to foster care. The boys stayed at a shelter for youth in foster care while a foster home was located. They later entered Frances' home as a foster care placement and have been with her ever since.



Scan to read more

The Martino's Story

[cayugacenters.org/cayuga-corner](https://cayugacenters.org/cayuga-corner)



## Choosing Fatherhood: Single Foster Parenting

### ANTHONY

Anthony chose to be a foster parent because he wanted to have an impact on children's lives, and empathized with youth in the foster care system. He made the decision to become certified as a Treatment Family Foster Care (TFFC) foster parent. TFFC parents open their home to children who need a higher level of care, most often due to trauma. Working in the public health sector led to a natural transition of caring for a child with complex medical needs.

One day, the child in his care mentioned that he missed his cat who he hadn't seen in a very long time. Through many hurdles, Anthony worked through the proper channels in his state and was able to surprise the youth with the cat.

The child was ecstatic. Having the cat returned to the youth not only boosted his mental health – but physical health as well. The pet had a calming effect on Anthony's child, so much so that the youth's doctor noticed a difference at a later visit. His stress levels decreased, which greatly improved the management of his illness.



Scan to read more

Anthony's Story

[cayugacenters.org/cayuga-corner](https://cayugacenters.org/cayuga-corner)

## Out in the Community



### PHOTO STRIP

Foster Parent Recruiters and Licensors spread the word about the need for foster parents in their communities

## Celebrating 1 Year of Cayuga Corner

Our foster care programs and the Communications team held celebrations to commemorate one year of Cayuga Centers' blog, Cayuga Corner. The blog has seen amazing growth since it first launched a year ago. The blog offers detailed advice and information that can be useful for any caregiver, not just foster parents. It also highlights the heartwarming stories of our foster parents and youth in care.



PHOTOS TO THE RIGHT  
Staff members celebrate the 1 year anniversary of Cayuga Corner blog



Subscribe today!

[cayugacenters.org/cayuga-corner](https://cayugacenters.org/cayuga-corner)

cayuga corner

Learn more about fostering at

[cayugacenters.org/become-a-foster-parent](https://cayugacenters.org/become-a-foster-parent)



# Engaging Our Communities



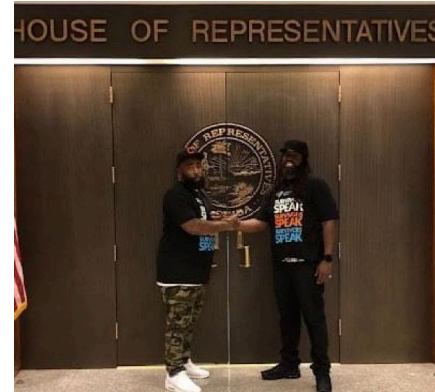
## Fall Bash OCTOBER 2023

Our Auburn, NY staff hosted a Fall Bash for youth and individuals in our programs. Families enjoyed games and activities hosted by each department in the agency.

## Toy Drive DECEMBER 2023

Our 2023 Holiday Toy Drive significantly expanded from previous years to include both our foster care programs and our home and community-based programs. This heartwarming initiative saw overwhelming participation from multiple regions, including Southeast Florida, Delaware, Pittsburgh, New York City, and Upstate New York. In partnership with over 22 local community partners and many generous individuals, we were able to provide over 1,500 gifts for youth in our programs.

**PHOTO STRIP**  
Staff and donors participate in our year-end Toy Drive



## Survivors Speak Conference JANUARY 2024

Our IGNITE Youth Alliance program in Treasure Coast Florida advocated for survivors of crime and spoke about safety and justice at the Florida State Capitol Building.



## St. Patrick's Day Parade MARCH 2024

Our Mohawk Valley New York team celebrated St. Patrick's Day by participating in the Utica Parade.



## Easter Event APRIL 2024

Our Miami, FL Family Literacy program hosted an Easter Egg Hunt for children and families.



## Day of Service MAY 2024

Auburn, NY staff cleaned, landscaped and planted flowers at the Cayuga Home for Children memorial plot at Fort Hill Cemetery.

## Super 7 Event APRIL 2024

Our Pittsburgh, PA foster care program was one of 7 non-profits to be featured at the "Super 7" networking event where they were able to speak about foster care, build partnerships, and raise money for the program.





# Mini-Grant Program

Our Mini-Grant Program funds projects and enhancements proposed by staff that directly benefit those we serve. These ideas are submitted twice a year and reviewed by a cross-departmental committee. We were able to fund the initiatives below thanks to the incredible generosity of our staff during our fall campaign. After receiving 100 applications from our staff in our grant periods in October 2023 and May 2024 we were able to fund 63 of these applications, totaling \$57,000. In addition, 10 of these grants were funded from existing program dollars.



## Safety Supplies and Toys for Families

Our SafeCare program in Auburn, NY received safety supplies and toys for parents with children between the ages of 0-8.

## Summer Passport and Prevention Program

In Treasure Coast Florida teenagers from the IGNITE program got to participate in the Summer Passport and Prevention program, allowing them to learn new skills and get involved in their communities.

## Coping Skills Toolkits for Youth in Foster Care

Youth in our Treatment Family Foster Care program were able to make personalized toolkits to practice positive coping mechanisms.



You can contribute to our Mini-Grant fund and help staff enhance the lives of those we serve. Every dollar raised helps improve the lives of those in our care.

[cayugacenters.org/donate](https://cayugacenters.org/donate)

# Our Donors

Abate of Cayuga County  
 Aldi Giving  
 Alice and Randy Bogar  
 Ann Marie  
 Bernardoni-Smith  
 Annette Zygmunt  
 Asha Gozzelin  
 Ashely Nolasco  
 Auburn VFW  
 Auxiliary 1975  
 Barbara and Jack Thomas  
 Bernadette M Colicchie  
 Bethany Wisniewski  
 Bojana Stoparic  
 Boys and Girls Club of Metro Queens  
 Bruce Feldman  
 Bruce Halbmaier  
 Chad Walker  
 Charity Ball  
 Charity Gift Certificates  
 Children's Museum of Pittsburgh  
 Christine Nunez  
 Claude Millman  
 and Susan Bernfield  
 Contour Day Spa  
 Cooney Family  
 Cooper's Hawk  
 Cosimo Borgogni  
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 Crystal Almanzar  
 Daniel Moran  
 Daniela Duarte  
 Darlene Hall  
 Dave and Busters  
 Devon Reichart  
 Diana Perez  
 Doug and Holly Lewis  
 Dr. Deborah and Malcolm Geer and Skipton  
 Duffy's Sports Grill  
 Eagle Consulting  
 Eddie Recalde  
 Edwin Peraza

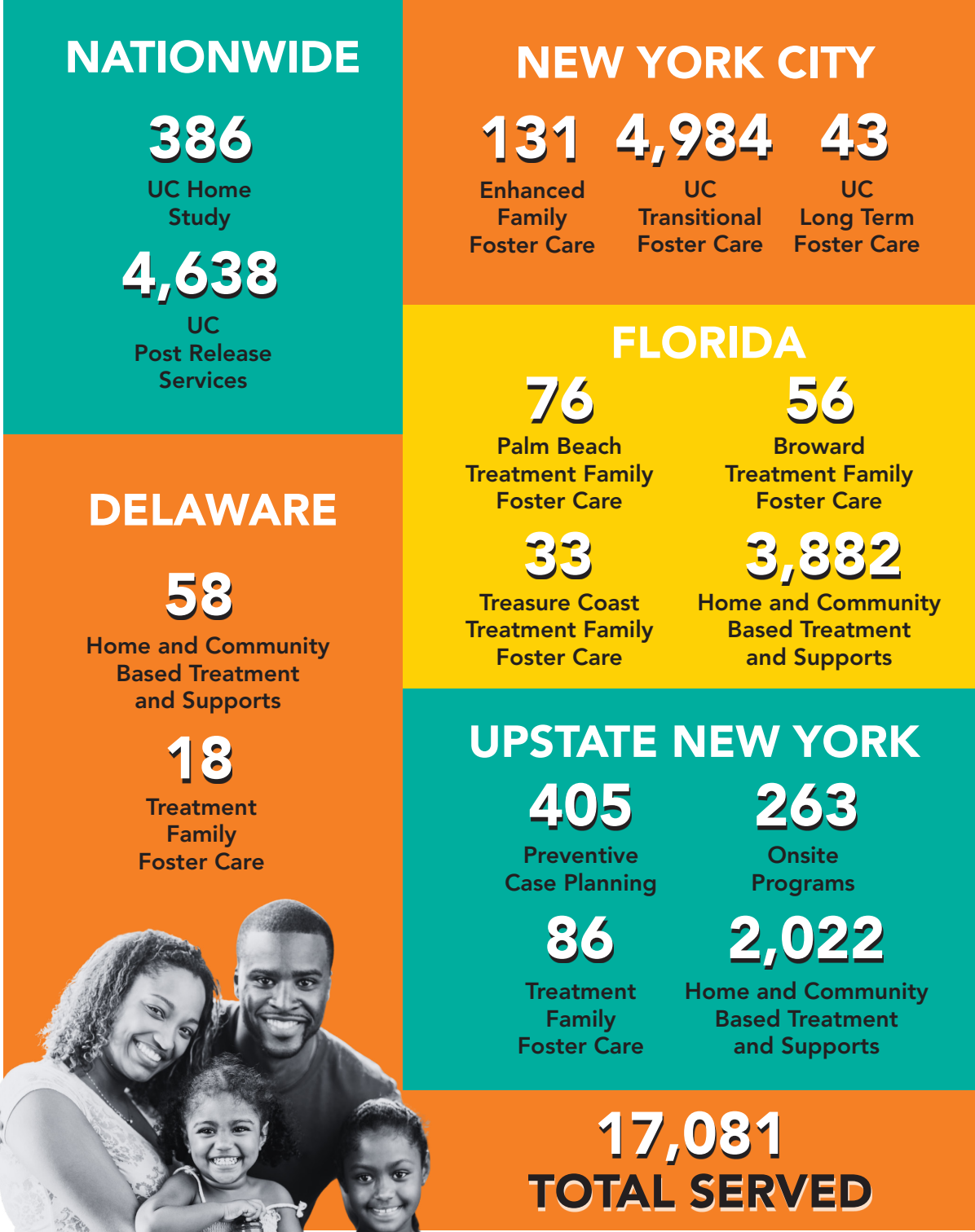
Eileen Hardy  
 Elizabeth Hart  
 Enterprise Holdings Foundation  
 Eric Hankiin  
 Eric Saks  
 Evelyn Santos  
 Faye Hylton  
 First Source Credit Union  
 Gabriel Hayes  
 Gallagher Benefit Services, Inc.  
 George Stray  
 Gerald Martin  
 Gilda Brower  
 Guyette Family  
 Hanler Nolasco  
 Hannaford Colonie  
 Hemanth Kapoor  
 Hugh Lawrence  
 India Sneed  
 Integrated Health  
 James Loperfido  
 James Ward  
 Jamie Kass  
 Jarvis Family: Trudy, Woody, Lindsay, Rick, Keith and Frankie Jarvis  
 Jason H. F. Fane  
 Jason Kellman  
 Jen Foster  
 Jennifer Hart  
 Jesse Lipson  
 Jodi Morales-Vargas  
 Johanna Hebert  
 Jonathan Gonzalez  
 Jonathan Vargas  
 Jose Hualpa  
 Joshua Seward  
 Joyce Akwaa  
 Juan Carlos Polanco  
 Julia Shaffer  
 Jungle Queen  
 Karimah Prescott  
 Kathleen Anderson  
 Keli Platco

Kendra Scott LLC  
 Kezia Escobar  
 Kim D'Albenzio  
 Kimberly Potrzeba  
 Kiwanis of Dania Beach  
 Kristina Howard  
 LaShauna Richardson  
 Lion Country Safari  
 Lissette Ayala  
 Little Feet  
 Luther Isler  
 Margaret Eisenhut  
 Maria Gutierrez  
 Mark and Sharon Haramic  
 Marquis  
 "Masterminds" Robbins  
 Martha Potter  
 Mary Ann and Len Policastro  
 Mary D. Shuplock  
 Matthew Neel  
 Medent  
 Melissa Britt  
 Melissa Keating  
 Michelle Alladin  
 Mid County Lanes and Entertainment  
 Molly Johnson  
 Museum of Discovery and Science  
 Natalie's Orchid Island Juice Co  
 Ndome Essoka  
 New York Mets Foundation  
 Nicholas Lazor  
 Nicole Rossado  
 Nikki Ortega  
 Noah Britt  
 Palm Beach Zoo  
 Paul D'Albenzio  
 Priscilla Acevedo  
 Publix Super Market Charities  
 Recovery Sports Grill  
 Ricardo Cuello

Richard Barbieri  
 Richard Shawl  
 Robert and Susan Ward  
 Robert Kanabay  
 Rosa Rivera  
 Roslyn Guzman  
 Señoritas Latinas Unidas  
 Sessler Excavating and Wrecking Inc  
 Shayla Jervey  
 Sigma Lambda Upsilon  
 SPI Fitness LLC  
 Susan Hannigan  
 Tamiqa's House  
 Terichi Bellinger  
 The Forum Group  
 Theresa Chappel  
 Thomas and Mary Lou McCullough  
 Tiffany Goode  
 Tom and Ann Buckley  
 Tomilola Morakinyo  
 Vance Family  
 Wawa Foundation  
 Wayne Burack  
 Wegmans Food Markets Inc.  
 Wells College Class of 2024  
 Willette Bogan Walker  
 Wilma Quiroga  
 Winn Dixie  
 Xtreme Action Park  
 Yolianice Velez



# Our Impact



# Financial Review

(Unaudited)

July 1, 2023 to June 30, 2024

### Operating Income

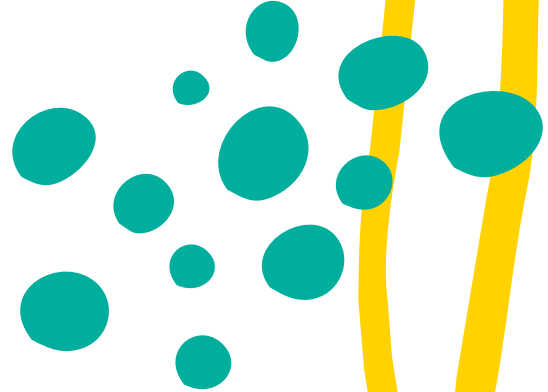
Programs and Services Fees	\$ 140,887,630
Contributions & Other Income	496,198
Interest & Dividends (net of fees)	764,073
<b>Total Revenue</b>	<u>142,147,902</u>

### Operating Expenses

Foster Care Programs	103,765,983
Community-Based Treatment & Supports	19,753,372
I/DD Supports Programs	1,702,058
Management & General	16,475,457
<b>Total Operating Expenses</b>	<u>141,696,869</u>

### Net Income (Loss)

\$ 451,032



## Our Board

During 2023 & 2024

Alejandra Malave, LMSW

David Warren Connelly

Faye Hylton

Gilda Brower

Glenn Fletcher

Hugh Lawrence, PA

India Sneed, Esq.

James Loperfido

Jodi Morales, Esq.

Joyce Akwaa

Juan Carlos Polanco, Esq.

Luther Isler

Maria Justo

Meg Osborne

Randy Bogar

Richard Barbieri

Saadi Ghatan, MD

Susan Hannigan

Willette Walker, PHR, MAT, JD

### TOP

New York City staff attend our Annual Meeting

### SECOND FROM TOP

Staff and foster parents wear blue to celebrate National Foster Care month in May

### SECOND FROM BOTTOM

Leadership Council staff pose at a Leadership Retreat

### BOTTOM

Treasure Coast Florida staff celebrate Ugly Sweater Day

## Around Cayuga Centers



## Explore Opportunities

### Join our team

We are a growing organization and always seeking talented individuals to join us as employees.

[cayugacenters.org/careers](https://cayugacenters.org/careers)

### Become a foster parent

You can make a difference in a child's life. Learn more about fostering at:

[cayugacenters.org/become-a-foster-parent](https://cayugacenters.org/become-a-foster-parent)

### Do you think your community could benefit from our services?

As one of the nation's first and foremost evidence-based and research-informed providers, we can help. Email us at:

[info@cayugacenters.org](mailto:info@cayugacenters.org)

## An Award-Winning Year

In 2023-2024, Cayuga Centers received five prestigious awards for its impact and excellence in the industry. These awards include Great Place To Work®, Council on Accreditation's Reaccreditation, two Graphic Design USA's 60th Annual American Graphic Design Awards, and a Graphic Design USA's In-House Graphic Design Award for our DEIB Campaign.

These awards recognize Cayuga Centers' commitment to creating a positive and fulfilling work environment, delivering quality services and unwavering support, and prioritizing a workplace that supports diversity, equity, inclusion, and belonging.







Cayuga Centers is nationally accredited by the Council on Accreditation (COA) and has been accredited since 2000. Organizations pursue accreditation to demonstrate the implementation of best practice standards in the field of human services. COA evaluated all aspects of Cayuga Centers' programs, services, management, and administration and affirmed that we have implemented best practices throughout our organization.

## STAY CONNECTED

Keep up with everything going on at Cayuga Centers by visiting our website, subscribing to our newsletter and blog, and following us on social media.

[cayugacenters.org](http://cayugacenters.org)



*Cayuga Centers 172nd Annual Report*

